

Product Change Notification

PCN number: PCN_RUTX12_2023-10-30_EN	Date: 2023.10.30
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Change description	
Change type	Firmware Requirement Change
Detailed description	<p>Starting November 2023 with batch 35, all RUTX12 devices will be manufactured with a new firmware version. They will require firmware version RUTX_R_00.07.05.3 or newer. Downgrading to previous firmware versions will no longer be supported.</p> <p>Please note that your RUTX12 shipments may include either the prior version or the newly described version above due to stocked devices.</p>
Change reason	Support for the new SPI Nand Flash memory

Affected products information		
Model	Affected order codes	Order code changes
RUTX12	All RUTX12 ***** product codes are affected.	No changes
Upcoming change date	November 2023, batch 35	

Change impact	
Risk assessment	All risks are firmware-related. Please note: this product change notification does not affect any previous RUTX12 devices, except newly manufactured RUTX12 devices.
Suggested implementation plan	For more detailed information please contact your sales representative.

Acknowledgement of PCN Receipt
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

TELTONIKA NETWORKS UAB
K. Barsausko st. 66, LT-51436
Kaunas, Lithuania

Registration code 305579419
VAT number LT100013223510

Swedbank AB
LT78 7300 0101 6274 0111
S.W.I.F.T. HABALT22

Data on the company is collected and stored in the Register of Legal Entities of the Republic of Lithuania.

