

2024.11.22: Device Housing - Engraving/Labeling changes

Starting from December 2024, RUTX12 devices will be produced with top and bottoms stickers.

PCN Number: PCN_Housing_Engraving.Labeling_RUTX12_2024.11.22_EN

Change description

Change type	Visual Changes
Detailed description	<p>The device will be manufactured with top and bottom stickers instead of engravings due to the thickness of the paint coating on the housing. The information on the stickers will not be affected.</p> <p>Please note that this change will be implemented gradually, throughout a 1-month transitional period starting from December, 2024. During this period, your shipments of RUTX12 may consist of either the current design or the new one described above.</p>
Change reasons	Reducing the risk for client to receive lower quality engraving on the housing.

Affected products information

Model	Affected order codes	Order code changes
RUTX12	RUTX12 *****	No changes
Upcoming change date	December 1st, 2024	

Change impact

Risk assessment	No risk factors are associated with this change. Please note: this product change notification does not affect any previous RUTX12 devices, except new RUTX12 devices that will be manufactured with this change.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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