2024.08.22: Cellular Modem Changes

Starting from 2024 November, RUTX12 devices will be manufactured with a new cellular modem.

PCN Number: PCN_RUTX12_CELLULAR_MODEM_CHANGE_2024_08_22_EN

Change description

Change type	Hardware changes
Detailed description	RUTX12 device cellular modem will be changed from EG06 to EG060K. **Important Note:** Due to this hardware change downgrading to firmware versions below RutOS RUTX_R_00.07.08.3 is no longer supported.
Change reasons	Discontinuation of EG06 cellular modem manufacturing.

Affected products information

Model	Affected order codes	Order code changes
RUTX12	RUTX12 0***** (EMEA version)	RUTX12 2***** (EMEA version)
Upcoming change date	2024 November	

Change impact

Risk assessment	- Ordering code changes, that would require the client to review their current codes. - Devices with the new hardware changes will not support firmware versions below RutOS RUTX_R_00.07.08.3 - Custom firmware built on previous SDK versions will also not be supported. **Please note:** this product change notification does not affect any previous RUTX12 devices.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

QUALITY SYSTEM CERTIFICATION — DNV — ISO 9001
SAFETY SYSTEM CERTIFICATION — DNV — ISO 45001
ENVIRONMENTAL SYSTEM CERTIFICATION — DNV — ISO 14001
INFORMATION SECURITY MANAGEMENT SYSTEM — DNV — ISO/IEC 27001