

2025.03.25: Greengrass Service Removal with RutOS 7.14

With the release of RutOS version 7.14, support for the RUTX10 Greengrass service will be discontinued.

PCN Number: PCN_RUTOS 7.14_Greengrass_Removal_RUTX10_2025_03_25_EN

Change description

Change type	Firmware change
Detailed description	With the introduction of RutOS 7.14, support for the AWS Greengrass v1 service will be removed. This change is due to AWS discontinuing support for Greengrass v1 as of June 30, 2023 , meaning no further updates or security patches are provided.
Change reasons	Increasing security

Affected products information

Model	Affected order codes	Order code changes
RUTX10	RUTX10 *****	No changes
Upcoming change date	2025 Q2, with the release of RutOS 7.14	

Change impact

Risk assessment	<ul style="list-style-type: none"> • Devices currently relying on AWS Greengrass v1 will no longer have access to the application. • Some automation processes relying on these legacy services may require reconfiguration.
Suggested implementation plan	Contact your Teltonika Networks representative for further support or recommendations.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

Registration code 305579419
 VAT number LT100013223510

Swedbank AB
 LT78 7300 0101 6274 0111
 S.W.I.F.T. HABALT22

www.teltonika-networks.com



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