



2024.12.19: Tamper evident sticker

Beginning in January 2025, RUTXR1 devices will be packaged in a box with a tamper evident sticker.

| PCN Number: PCN_RUTXR1_Tamper evident sticker_2024.12.19_EN | |
|---|---|
| Change description | |
| Change type | Packaging changes |
| Detailed description | <p>RUTXR1 devices will be packaged with tamper evident sticker on the box.</p> <p>Please note that this change will be implemented gradually, throughout a 3-month transitional period starting in January 2025. During this period, your shipments of RUTXR1 may consist of either the current packaging or the new one described above.</p> |
| | <div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>Seal on:</p>  </div> <div style="text-align: center;"> <p>Seal removed:</p>  </div> </div> |
| Change reasons | To enhance security and ensure reliability by confirming packaging integrity. |

| Affected products information | | |
|-------------------------------|---|--------------------|
| Model | Affected order codes | Order code changes |
| RUTXR1 | RUTXR1 ***** (For North America region order codes) | N/A |
| Upcoming change date | 2025 January | |

| Change impact | |
|-------------------------------|--|
| Risk assessment | <ul style="list-style-type: none"> The sticker may leave residue on the box, affecting the packaging's appearance. Marketing material such as photos might need replacing. |
| Suggested implementation plan | Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative. |

| Acknowledgement of PCN receipt |
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| If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above |