

2025.07.22: New RUTX09 hardware revision

Starting from Q3 2025, RUTX09 routers will be manufactured with updated hardware and will require firmware version RUTX_R_00.07.12 or newer to function properly.

PCN Number: PCN_RUTX09_New_HW_revision_2025_07_22

Change description	
Change type	Hardware change
Detailed description	<p>All RUTX09 devices manufactured starting from Q3 2025 will feature a new hardware revision. Devices with the new hardware will require firmware version RUTX_R_00.07.12 or newer. It is recommended to use the <u>latest firmware</u> version, at least RUTX_R_00.07.15.</p> <p>Starting from Q3 2025, RUTX09 devices will include the following hardware changes:</p> <ul style="list-style-type: none"> ■ Added possibility to manufacture with eSIM ■ Manufactured with TPM <p>Please note that this change will be implemented gradually, throughout a 3-month transitional period starting from Q3 2025. During this period, your shipments of RUTX09 may consist of either the current or the new hardware as described above.</p>
Change reasons	Hardware design improvements

Affected products information		
Model	Affected order codes	Order code changes
RUTX09	All	No changes
Upcoming change date	Q3 2025	

Change impact	
Risk assessment	<p>All risks are firmware-related. It is strongly advised to test firmware release RUTX_R_00.07.12 or newer on the updated RUTX09 hardware revision devices.</p> <p>New hardware support starts from RUTX_R_00.07.12 FW version, older FW versions will not be compatible. Custom firmwares created from an SDK will need adjustments for a new SDK version.</p>
Suggested implementation plan	Firmware downloads for the device can be found here . For more detailed information please contact your sales representative.

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Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification, Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.