



2024.12.19: Tamper evident sticker

Beginning in January 2025, RUTX09 devices will be packaged in a box with a tamper evident sticker.

PCN Number: PCN_RUTX09_Tamper evident sticker_2024.12.19_EN

Change description

Change type	Packaging changes	
Detailed description	<p>RUTX09 devices will be packaged with tamper evident sticker on the box.</p> <p>Please note that this change will be implemented gradually, throughout a 3-month transitional period starting in January 2025. During this period, your shipments of RUTX09 may consist of either the current packaging or the new one described above.</p>	
	<p>Seal on:</p> 	<p>Seal removed:</p> 
Change reasons	To enhance security and ensure reliability by confirming packaging integrity.	

Affected products information

Model	Affected order codes	Order code changes
RUTX09	RUTX09 ***** (For North America region order codes)	N/A
Upcoming change date	2025 January	

Change impact

Risk assessment	<ul style="list-style-type: none"> The sticker may leave residue on the box, affecting the packaging's appearance. Marketing material such as photos might need replacing.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

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