



2024.10.24: Visual colour housing changes

Beginning in November 2024, TRB500 modem will be manufactured with a different colour housing.

PCN Number: PCN_TRB500_visual_housing_change_2024_10_24_EN

Change description

Change type	Housing colour	
Detailed description	<p>TRB500 devices will be produced with a new black housing.</p> <p>Please note that this change will be implemented gradually, throughout a 3-month transitional period starting in November 2024. During this period, your shipments of TRB500 may consist of either the current design or the new one described above.</p>	
	Current design:	New design:
	 	
	The housing dimensions will not be changed.	
Change reasons	Design improvement.	

Affected products information

Model	Affected order codes	Order code changes
TRB500	TRB500 *****	N/A
Upcoming change date	2024 November	

Change impact

Risk assessment	Marketing material such as photos might need replacing.
Suggested implementation plan	Marketing material regarding the changes will be found at our wiki: https://wiki.teltonika-networks.com/view/TRB500_Marketing_Material For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

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