

Product Change Notification

PCN number: PCN_RUTX12_20200814_EN

Date: 2020.08.14

1. Change description		
Change type	External/visual	
	The product code will be removed from the bottom labeling/engraving. The formatting for the remaining information on the labeling/engraving will be adjusted. Product code information will also be removed from the QR code. The labeling on the product packaging will stay unchanged.	
	Old version:	New version:
Detailed description	RUTX12000000 SERIAL 9999999999 IIIIIIIIIIIIIIIIIIIIIIIIIII	SERIAL 9999999999 Batch no: 999 IMEI1 999999999999999999999999999999999999
Change reasons	Placing product code on the product itself is misleading, product code describes what is included in the product equipment package, not in the product itself.	
Product release date	2020, week 36	

2. Affected products information All RUTX** ***** product codes are affected. No product code changes.

3. Change impact		
Risk AssessmentThe exact product code will not be present on the product itself, the exact product ode will be found on the packaging box or determined by serial number. This might impact marketing materials due to changing contents of the bottom informational laser engraving.		
Suggested implementation plan	No implementation plan needed	

4. Acknowledgement of PCN Receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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