



2024.12.19: Tamper evident sticker

Beginning in January 2025, RUTX12 devices will be packaged in a box with a tamper evident sticker.

PCN Number: PCN_RUTX12_Tamper evident sticker_2024.12.19_EN

Change description	
Change type	Packaging changes
Detailed description	<p>RUTX12 devices will be packaged with tamper evident sticker on the box.</p> <p>Please note that this change will be implemented gradually, throughout a 3-month transitional period starting in January 2025. During this period, your shipments of RUTX12 may consist of either the current packaging or the new one described above.</p>
	<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <p>Seal on:</p>  </div> <div style="text-align: center;"> <p>Seal removed:</p>  </div> </div>
Change reasons	To enhance security and ensure reliability by confirming packaging integrity.

Affected products information		
Model	Affected order codes	Order code changes
RUTX12	RUTX12 ***** (For North America region order codes)	N/A
Upcoming change date	2025 January	

Change impact	
Risk assessment	<ul style="list-style-type: none"> The sticker may leave residue on the box, affecting the packaging's appearance. Marketing material such as photos might need replacing.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above