



## 2025.05.26: Product packaging changes

Beginning in July 2025, changes will be made to the packaging of the TSW010 product.

PCN Number: PCN\_TSW010\_Product packaging changes\_2025.05.26\_EN

Change description		
Change type	Packaging changes	
Detailed description	<p>Starting in July 2025, TSW010 devices will be packaged in updated boxes (116 × 82.5 × 30 mm), and the insert will be removed.</p> <p>Please note that this change will be implemented gradually, throughout a 3-month transitional period starting from July, 2025. During this period, your shipments of TSW010 may consist of either the current design or the new one described above.</p>	
	<p>Current (175x150x35 mm.):</p> 	<p>Updated (116x82.5x30 mm.):</p> 
Change reasons	Enhanced Product Protection: Packaging ensures better protection during handling and transit.	

Affected products information		
Model	Affected order codes	Order code changes
TSW010	TSW010 *****	N/A
Upcoming change date	2025, July	

Change impact	
Risk assessment	The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.

Acknowledgement of PCN receipt
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

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