

Product Change Notification

PCN number: PCN_TRB500_2023-10-16_EN	Date: 2023.10.16
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Change description	
Change type	Firmware Requirement Change
Detailed description	<p>Starting November 2023, all TRB500 devices will be manufactured with a new firmware version. They will require firmware version TRB5_R_00.07.05 or newer. Downgrading to previous firmware versions will no longer be supported.</p> <p>Please note that this change will be implemented gradually, throughout a 4-month transitional period starting from November 2023. During this period, your shipments of TRB500 may consist of either the previous version or the new one described above.</p>
Change reasons	Support for newest Quectel modem firmware

Affected products information		
Model	Affected order codes	Order code changes
TRB500	All TRB500 ***** product codes are affected.	No changes
Upcoming change date	November 2023	

Change impact	
Risk assessment	No risk factors are associated with this change. Please note: this product change notification does not affect any previous TRB500 devices, except new TRB500 devices.
Suggested implementation plan	For more detailed information please contact your sales representative.

Acknowledgement of PCN Receipt
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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Data on the company is collected and stored in the Register of Legal Entities of the Republic of Lithuania.

