

2024.11.22: Device Housing - Engraving/Labeling changes

Starting from December 2024, RUTM11 devices will be produced with top and bottoms stickers.

PCN Number: PCN_Housing_Engraving.Labeling_RUTM11_2024.11.22_EN

Change description

| | |
|----------------------|---|
| Change type | Visual Changes |
| Detailed description | <p>The device will be manufactured with top and bottom stickers instead of engravings due to the thickness of the paint coating on the housing. The information on the stickers will not be affected.</p> <p>Please note that this change will be implemented gradually, throughout a 1-month transitional period starting from December, 2024. During this period, your shipments of RUTM11 may consist of either the current design or the new one described above.</p> |
| Change reasons | Reducing the risk for client to receive lower quality engraving on the housing. |

Affected products information

| Model | Affected order codes | Order code changes |
|----------------------|----------------------|--------------------|
| RUTM11 | RUTM11 ***** | No changes |
| Upcoming change date | December 1st, 2024 | |

Change impact

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|-------------------------------|---|
| Risk assessment | No risk factors are associated with this change. Please note: this product change notification does not affect any previous RUTM11 devices, except new RUTM11 devices that will be manufactured with this change. |
| Suggested implementation plan | Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative. |

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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