

QSG RUTX12

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This Wiki page contains the online version of the **Quick Start Guide (QSG)** for the **RUTX12 Cellular Router**. Here you will find an overview of the various components on the front and back of a RUTX12 device, hardware installation instructions, first login information, device specifications, and general safety information. It is highly recommended to acquaint yourself with the Quick Start Guide before using the device. You can also locate a printed version of the Quick Start Guide in the packaging box of your device.



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Safety information

Before starting operating the device, please review recommendations and precautions to minimize the possibility of accidents. Safety precautions presented are supplementary and subject to the local safety regulations. When various operations are executed on the device, the user must fully follow the safety instructions and recommendations provided with the device.

General

Radio specifications

RF Technologies 3G, 4G, BLE, GNSS, Wi-Fi 2.4 GHz: IEEE 802.11 b/g/n, Wi-Fi 5 GHz: IEEE 802.11 a/n/ac

Max RF power 24 dBm@WCDMA, 23 dBm@LTE, 10 dBm@BLE, 20 dBm@WiFi 2.4G, 23 dBm@WiFi 5G

Bundled accessories specifications*

Power adapter Input: 0.6A@100-240 VAC, Output: 12 VDC, 1.5A, 4-pin plug

Mobile antenna	698~960/1710~2690 MHz, 50 Ω, VSWR<3, gain** 4 dBi, omnidirectional, SMA male connector
WiFi antenna	2400~2500 MHz, 4950~5850 MHz, 50 Ω, VSWR<2, gain** 3 dBi, omnidirectional, RP-SMA male connector
BLE antenna	2400~2500 MHz, 50 Ω, VSWR<2.5, gain** 2.5 dBi, omnidirectional, RP-SMA male connector
GNSS antenna	1575.42~1602 MHz, 2.2~5 VDC, VSWR<1.5, gain** 28 dB (typ.), RHCP polarization, SMA male connector

* Order code dependant.

** Higher gain antenna can be connected to compensate for cable attenuation when a cable is used. The user is responsible for the compliance with the legal regulations.

RUTX12 router must be used in compliance with any and all applicable national and international laws and with any special restrictions regulating the utilization of the communication module in prescribed applications and environments.

CE Declaration of Conformity

[BG] Bulgarian	С настоящето, TELTONIKA NETWORKS декларира, че RUTX12 е в съответствие със съществените изисквания и другите приложими разпоредби на Директива 2014/53/EU
[HR] Croatian	Ovim TELTONIKA NETWORKS izjavljuje da je ovaj RUTX12 u skladu s bitnim zahtjevima i ostalim relevantnim odredbama Direktive 2014/53/EU
[CZ] Czech	TELTONIKA NETWORKS tímto prohlašuje, že RUTX12 splňuje základní požadavky a všechna příslušná ustanovení Směrnice 2014/53/EU
[DK] Danish	Undertegnede TELTONIKA NETWORKS erklærer herved, at følgende udstyr RUTX12 overholder de væsentlige krav og øvrige relevante krav i direktiv 2014/53/EU
[NL] Dutch	Hierbij verklaart TELTONIKA NETWORKS dat het toestel I RUTX12 in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 2014/53/EU
[EE] Estonian	Käesolevaga kinnitab TELTONIKA NETWORKS seadme RUTX12 vastavust direktiivi 2014/53/EU põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele
[FI] Finish	TELTONIKA NETWORKS vakuuttaa täten että RUTX12 tyyppinen laite on direktiivin 2014/53/EU oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen
[FR] French	TELTONIKA NETWORKS déclare que cette RUTX12 est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 2014/53/EU
[DE] German	Hiermit erklärt TELTONIKA NETWORKS, dass dieser RUTX12 den grundlegenden Anforderungen und anderen relevanten Bestimmungen der Richtlinie 2014/53/EU entspricht
[GR] Greek	ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ Ο ΚΑΤΑΣΚΕΥΑΣΤΗΣ TELTONIKA NETWORKS ΔΗΛΩΝΕΙ ΟΤΙ RUTX12 ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 2014/53/EU

[HU] Hungarian	A TELTONIKA NETWORKS ezzennel kijelenti, hogy a RUTX12 típusú berendezés teljesíti az alapvető követelményeket és más 2014/53/EU irányelvben meghatározott vonatkozó rendelkezéseket
[IE] Irish	Leis seo, dearbhaíonn TELTONIKA NETWORKS go gcomhlíonann an RUTX12 seo bunriachtanais agus forálacha ábhartha eile Threoir 2014/53/EU
[IT] Italian	Con la presente, TELTONIKA NETWORKS dichiara che questo RUTX12 è conforme ai requisiti essenziali e ad altre disposizioni pertinenti della Direttiva 2014/53/EU
[LV] Latvian	Ar šo TELTONIKA NETWORKS deklarē, ka RUTX12 atbilst Direktīvas 2014/53/EU būtiskajām prasībām un citiem ar to saistītajiem noteikumiem
[LT] Lithuanian	Šiuo dokumentu UAB TELTONIKA NETWORKS deklaruoja, kad šis RUTX12 atitinka esminius reikalavimus ir kitas 2014/53/EU Direktyvos nuostatas
[MT] Maltese	Hawnhekk, TELTONIKA NETWORKS tiddikjara li dan l-RUTX12 huwa konformi mar-rekwiżiti essenzjali u dispożizzjonijiet rilevanti oħra tad Direttiva 2014/53/EU
[NO] Norwegian	TELTONIKA NETWORKS Erklærer herved at RUTX12 er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 2014/53/EU
[PL] Polish	Niniejszym TELTONIKA NETWORKS deklaruje że RUTX12 jest zgodny z zasadniczymi wymaganiami i innymi właściwymi postanowieniami Dyrektywy 2014/53/EU
[PT] Portuguese	Eu, TELTONIKA NETWORKS declaro que o RUTX12 cumpre os requisitos essenciais e outras provisões relevantes da Directiva 2014/53/EU
[RO] Romanian	Prin prezenta, TELTONIKA NETWORKS declară că aparatul RUTX12 este în conformitate cu cerințele esențiale și cu alte prevederi pertinente ale Directivei 2014/53/EU
[SK] Slovak	Spoločnosť TELTONIKA NETWORKS týmto vyhlasuje, že smerovač RUTX12 je v súlade so základnými požiadavkami a ďalšími príslušnými ustanoveniami smernice 2014/53/EU
[SI] Slovenian	TELTONIKA NETWORKS izjavlja, da je ta RUTX12 v skladu z bistvenimi zahtevami in drugimi relevantnimi določili direktive 2014/53/EU
[ES] Spanish	Por la presente, TELTONIKA NETWORKS declara que este RUTX12 cumple con los requisitos esenciales y otras exigencias relevantes de la Directiva 2014/53/EU
[SE] Swedish	Härmed intygar TELTONIKA NETWORKS att denna RUTX12 är i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 2014/53/EU

NOM

La operación de este equipo está sujeta a las siguientes dos condiciones:

1. Es posible que este equipo o dispositivo no cause interferencia perjudicial.
2. Este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

Detailed compliance information is available at the following internet address: wiki.teltonika-networks.com/view/Certificates.

 This sign means that is necessary to read the User's Manual before you start using the device.

✘ This sign on the package means that all used electronic and electric equipment should not be mixed with general household waste.

✘ Hereby, TELTONIKA NETWORKS declares that this RUTX12 is in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. The full text of the EU Declaration of Conformity is available at the following internet address:

https://wiki.teltonika-networks.com/view/RUTX12_CE/RED

✘ Hereby, TELTONIKA NETWORKS declares that the radio equipment type RUTX12 is in compliance with Radio Equipment Regulations 2017. The full text of the UK declaration of conformity is available at the following internet address:

https://wiki.teltonika-networks.com/view/RUTX12_UKCA.

RF exposure

This device meets the official requirements for exposure to radio waves. This device is designed and manufactured not to exceed the emission limits for exposure to radio frequency (RF) energy set by authorized agencies. The device must be used with a minimum separation of 20 cm from a person's body to ensure compliance with RF exposure guidelines. Failure to observe these instructions could result in your RF exposure exceeding the applicable limits.

External antennas used with RUTX12 must be installed to provide a distance of at least 20 cm from any people and must not be co-located or operated in conjunction with any other antenna or transmitter.

Any external antenna gain must meet RF exposure and maximum radiated output power limits of the applicable rule section.

Maximum transmission power

GSM	33 dBm
WCDMA	24 dBm
LTE	23 dBm
WiFi 2.4G	20 dBm
WiFi 5G	23 dBm

✘ In all EU member states, operation of 5150-5350 MHz is restricted to indoor use only.

Operating conditions

- Operating temperature: -40° to +75° Celsius
- Humidity should be in the range of 10% to 90% (non-condensing). Only use the device in dry environments.
- Out of direct sunlight
- Away from heat source, corrosive substances, salts, and flammable gases

Attention: operation outside the permissible range can considerably shorten the service life of the device.

Faulty and damaged products

- Do not attempt to disassemble the device or its accessories.
- Only qualified personnel must service or repair the device or its accessories.
- If your device or its accessories have been submerged in water punctured or subjected to a severe fall, do not use until they have been checked at an authorized service center.

Electrical safety

- Only use approved accessories.
- Do not connect with incompatible products or accessories.
- It is recommended to ground devices with grounding terminals before connecting them to power. Failure to ground appropriately might result in a shock hazard. The cross-sectional area of the protective grounding conductor should be at least 1mm².

Product handling

- You alone are responsible for how you use your device and any consequences related to its use.
- Use of your device is subject to safety measures designed to protect users and their environment.
- Always treat your device and its accessories with care and keep it in a clean and dust-free place.
- Do not expose your device or its accessories to open flames, lit tobacco products, liquid, moisture, or high humidity.
- Do not drop, throw or try to bend your device or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your device or its accessories.
- Do not attempt to disassemble your device (exemptions for devices that require disassembly for SIM insertion) or its accessories: it does not contain any user-serviceable parts. For safety reasons, the equipment should be opened only by qualified personnel.
- Make sure to use ESD personal protective equipment while the equipment is serviced.
- Do not use your device in an enclosed environment where heat dissipation is poor.
- Prolonged use in such space may cause excessive heat and raise ambient temperature, which will lead to the automatic shutdown of your device or the disconnection of the mobile network connection for your safety. To use your device again after such a shutdown, cool it in a well-ventilated place before turning it on.
- Please check all national laws and local regulations for the disposal of electronic products.
- Do not operate the device where ventilation is restricted.
- Do not use or install this product near water to avoid fire or shock hazards.
- Avoid exposing the equipment to rain or damp areas.
- Arrange power and Ethernet cables so that they are not likely to be stepped on or have items placed on them.
- Ensure that the voltage and the rated current of the power source match the device's requirements. Do not connect the device to an inappropriate power source.

- During a thunderstorm, no operations should be carried out on the device and cables.
- The unit must be powered off where blasting is in progress and explosive atmospheres are present or near medical life support equipment.
- Do not leave your device and its accessories within reach of small children or allow them to play with it. They could hurt themselves or others and could accidentally damage the device. Your device contains small parts with sharp edges that may cause an injury choking hazard.
- Like any wireless device, this device operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless device for emergency communications or otherwise use the device in situations where the interruption of data connectivity could lead to death, personal injury, property damage, data, or other loss.
- The device may become warm during regular use.

Front view



Back view



Connectors

POWER SOCKET PINOUT



Video Quick Start Guide


Need some help setting up your new Teltonika Networks RUTX12 Industrial Cellular Router? Watch our quick start guide video and follow the step by step instructions to easily set up your new router for operation.


Hardware installation







Configure your computer LAN (Windows)

1. Ensure the 
Network
connection is
Enabled. Go to
Start — Control
Panel —
Network and
Internet —
Network and
Sharing
Center. Click
on the **Change
adapter
settings** in the
left panel, then
right-click on
Network
Adapter, and
select Enable.

2. Check if IP 
and DNS are
obtained
automatically.
Right-click on
Wireless
Network
Adapter and
select
Properties.
Then select
**Internet
Protocol
Version 4** and
click
Properties.
3. If not
selected, check
to **obtain an
IP address**
and **obtain
DNS server
address
automatically**.
Click OK.

Configure your computer Wi-Fi (Windows)

1. Ensure the 
Wireless
network
connection is
Enabled. Go to
Start — Control
Panel —
Network and
Internet —
Network and
Sharing
Center. Click
on the **Change
adapter
settings** in the
left panel, then
right-click on
Wireless
Network
Adapter, and
select Enable.


2. Check if IP 
and DNS are
obtained
automatically.
Right-click on
Wireless
Network
Adapter and
select
Properties.
Then select
**Internet
Protocol
Version 4** and
click
Properties.

3. If not
selected, check
to **obtain an
IP address**
and **obtain
DNS server
address
automatically**.
Click OK.

4. Connect to a 
wireless
network by
right-clicking
on Wireless
Network
Adapter and
selecting
Connect.

5. Choose the 
wireless
network
RUTX12 ****
from the list
and click
Connect. Enter
the Wi-Fi
password
located on the
device's label.

Login to device

1. To enter the 
router's Web
interface
(WebUI), type
<http://192.168.1.1>
into the URL field
of your Internet
browser.

2. When
prompted for
authentication
enter the
username admin
and enter the
password located
on the device
information
label/engraving.

3. After logging in, you must set a new password for security reasons. You will not be able to interact with the router's WebUI until the default password is changed. The new password must consist of a minimum of **8 characters**. Requirements: one uppercase letter, one lowercase letter, and one digit.

4. Next, the Configuration Wizard will start to help you set up some of the router's main operational parameters.

5. Finally, let's verify the Mobile signal strength. Go to the **Status — Network** page and pay attention to the **Signal Strength** indication.

To achieve the best signal conditions and maximize cellular performance, try adjusting the antennas or changing the location of your device. You can find information on signal strength recommendations [here](#).

SIM card recommendations

- Before installing the SIM cards, please apply a thin layer of dielectric grease to the SIM card contacts for devices used in environments with **high-vibration levels**. This will help avoid SIM cards losing touch with the SIM slot and prevent unexpected failures.
- Industrial Grade SIM cards are recommended for devices requiring a long lifespan used in environments with **extreme temperatures, corrosive** or **extra humid climates**, or hard-to-

reach locations.