




QSG TRM500

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This Wiki page contains the online version of the **Quick Start Guide (QSG)** for the **TRM500 Modem**. Here, you will find an overview of the various physical interfaces of a TRM500, hardware installation instructions, first login information, device specifications, conformity, and general safety information. It is highly recommended that you acquaint yourself with the Quick Start Guide before using the device. You can also locate a printed short version of the Quick Start Guide in your device's packaging box.

□

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Safety information

Before starting operating the device, please review recommendations and precautions to minimize the possibility of accidents. Safety precautions presented are supplementary and subject to the local safety regulations. When various operations are executed on the device, the user must fully follow the safety instructions and recommendations provided with the device.

General

Radio specifications

RF technologies 3G, 4G, 5G

Max RF power 24 dBm@WCDMA, 26dBm@LTE, 26dBm@5G

Bundled accessories specifications*

Mobile antenna 617~960 / 1410~1610 / 1710~2690 / 3300~7125 MHz, 50 Ω, VSWR<3, gain** 4 dBi, omnidirectional, SMA male connector

* Order code dependant.

** Higher gain antenna can be connected to compensate for cable attenuation when a cable is used. The user is responsible for the compliance with the legal regulations.

TRM500 Modem must be used in compliance with any and all applicable national and international laws and with any special restrictions regulating the utilization of the communication module in prescribed applications and environments.

Compliance





CE Declaration of Conformity

[BG] Bulgarian	С настоящето, TELTONIKA NETWORKS декларира, че RUT140 е в съответствие със съществените изисквания и другите приложими разпоредби на Директива 2014/53/EU
[HR] Croatian	Ovim TELTONIKA NETWORKS izjavljuje da je ovaj RUT140 u skladu s bitnim zahtjevima i ostalim relevantnim odredbama Direktive 2014/53/EU
[CZ] Czech	TELTONIKA NETWORKS tímto prohlašuje, že RUT140 splňuje základní požadavky a všechna příslušná ustanovení Směrnice 2014/53/EU
[DK] Danish	Undertegnede TELTONIKA NETWORKS erklærer herved, at følgende udstyr RUT140 overholder de væsentlige krav og øvrige relevante krav i direktiv 2014/53/EU
[NL] Dutch	Hierbij verklaart TELTONIKA NETWORKS dat het toestel I RUT140 in overeenstemming is met de essentiële eisen en de andere relevante bepalingen van richtlijn 2014/53/EU
[EE] Estonian	Käesolevaga kinnitab TELTONIKA NETWORKS seadme RUT140 vastavust direktiivi 2014/53/EU põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele
[FI] Finish	TELTONIKA NETWORKS vakuuttaa täten että RUT140 tyyppinen laite on direktiivin 2014/53/EU oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen
[FR] French	TELTONIKA NETWORKS déclare que cette RUT140 est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 2014/53/EU
[DE] German	Hiermit erklärt TELTONIKA NETWORKS, dass dieser RUT140 den grundlegenden Anforderungen und anderen relevanten Bestimmungen der Richtlinie 2014/53/EU entspricht
[GR] Greek	ΜΕ ΤΗΝ ΠΑΡΟΥΣΑ Ο ΚΑΤΑΣΚΕΥΑΣΤΗΣ TELTONIKA NETWORKS ΔΗΛΩΝΕΙ ΟΤΙ RUT140 ΣΥΜΜΟΡΦΩΝΕΤΑΙ ΠΡΟΣ ΤΙΣ ΟΥΣΙΩΔΕΙΣ ΑΠΑΙΤΗΣΕΙΣ ΚΑΙ ΤΙΣ ΛΟΙΠΕΣ ΣΧΕΤΙΚΕΣ ΔΙΑΤΑΞΕΙΣ ΤΗΣ ΟΔΗΓΙΑΣ 2014/53/EU
[HU] Hungarian	A TELTONIKA NETWORKS ezzennel kijelenti, hogy a RUT140 típusú berendezés teljesíti az alapvető követelményeket és más 2014/53/EU irányelvben meghatározott vonatkozó rendelkezéseket
[IE] Irish	Leis seo, dearbhaíonn TELTONIKA NETWORKS go gcomhlíonann an RUT140 seo bunriachtanais agus forálacha ábhartha eile Threoir 2014/53/EU
[IT] Italian	Con la presente, TELTONIKA NETWORKS dichiara che questo RUT140 è conforme ai requisiti essenziali e ad altre disposizioni pertinenti della Direttiva 2014/53/EU

[LV] Latvian	Ar šo TELTONIKA NETWORKS deklarē, ka RUT140 atbilst Direktīvas 2014/53/EU būtiskajām prasībām un citiem ar to saistītajiem noteikumiem
[LT] Lithuanian	Šiuo dokumentu UAB TELTONIKA NETWORKS deklaruoja, kad šis RUT140 atitinka esminius reikalavimus ir kitas 2014/53/EU Direktyvos nuostatas
[MT] Maltese	Hawnhekk, TELTONIKA NETWORKS tiddikjara li dan l-RUT140 huwa konformi mar-rekwiziti essenzjali u dispozizzjonijiet rilevanti oħra tad Direttiva 2014/53/EU
[NO] Norwegian	TELTONIKA NETWORKS Erklærer herved at RUT140 er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 2014/53/EU
[PL] Polish	Niniejszym TELTONIKA NETWORKS deklaruje że RUT140 jest zgodny z zasadniczymi wymaganiami i innymi właściwymi postanowieniami Dyrektywy 2014/53/EU
[PT] Portuguese	Eu, TELTONIKA NETWORKS declaro que o RUT140 cumpre os requisitos essenciais e outras provisões relevantes da Directiva 2014/53/EU
[RO] Romanian	Prin prezenta, TELTONIKA NETWORKS declară că aparatul RUT140 este în conformitate cu cerințele esențiale și cu alte prevederi pertinente ale Directivei 2014/53/EU
[SK] Slovak	Spoločnosť TELTONIKA NETWORKS týmto vyhlasuje, že smerovač RUT140 je v súlade so základnými požiadavkami a ďalšími príslušnými ustanoveniami smernice 2014/53/EU
[SI] Slovenian	TELTONIKA NETWORKS izjavlja, da je ta RUT140 v skladu z bistvenimi zahtevami in drugimi relevantnimi določili direktive 2014/53/EU
[ES] Spanish	Por la presente, TELTONIKA NETWORKS declara que este RUT140 cumple con los requisitos esenciales y otras exigencias relevantes de la Directiva 2014/53/EU
[SE] Swedish	Härmed intygar TELTONIKA NETWORKS att denna RUT140 är i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 2014/53/EU

Markings

Detailed compliance information is available at the following internet address: wiki.teltonika-networks.com/view/Certificates.

-  This sign means that it is necessary to read the User's Manual before you start using the device.
-  This sign on the package means that all used electronic and electric equipment should not be mixed with general household waste.
-  Hereby, TELTONIKA NETWORKS declares that this {{{device}}} is in compliance with the essential requirements and other relevant provisions of Directives 2014/30/EU, 2014/35/EU, 2011/65/EU, 2009/125/EC. The full text of the EU Declaration of Conformity is available at the following internet address: <https://wiki.teltonika-networks.com/view/{{{device}}}>.
-  Hereby, TELTONIKA NETWORKS declares that this {{{device}}} is in compliance with Electrical Equipment (Safety) Regulations 2016, EMC Regulations 2016, The Restriction of the Use of Certain Hazardous Substances in Electrical and Electronic Equipment Regulations 2012, The Ecodesign for Energy-Related Products and Energy Information (Amendment) (EU Exit) Regulations 2019. The full text of the UK Declaration of Conformity is available at the following internet address: <https://wiki.teltonika-networks.com/view/{{{device}}}>.

Product Safety and Use

Operating conditions

- Operating temperature: -40° to +75° Celsius
- Humidity should be in the range of 10% to 90% (non-condensing). Only use the device in dry environments.
- Out of direct sunlight
- Away from heat source, corrosive substances, salts, and flammable gases

Attention: operation outside the permissible range can considerably shorten the service life of the device.

Faulty and damaged products

- Do not attempt to disassemble the device or its accessories.
- Only qualified personnel must service or repair the device or its accessories.
- If your device or its accessories have been submerged in water punctured or subjected to a severe fall, do not use until they have been checked at an authorized service center.

Electrical safety

- Only use approved accessories.
- Do not connect with incompatible products or accessories.
- It is recommended to ground devices with grounding terminals before connecting them to power. Failure to ground appropriately might result in a shock hazard. The cross-sectional area of the protective grounding conductor should be at least 1mm².

Product handling

- You alone are responsible for how you use your device and any consequences related to its use.
- Use of your device is subject to safety measures designed to protect users and their environment.
- Always treat your device and its accessories with care and keep it in a clean and dust-free place.
- Do not expose your device or its accessories to open flames, lit tobacco products, liquid, moisture, or high humidity.
- Do not drop, throw or try to bend your device or its accessories.
- Do not use harsh chemicals, cleaning solvents, or aerosols to clean the device or its accessories.
- Do not paint your device or its accessories.
- Do not attempt to disassemble your device or its accessories: it does not contain any user-serviceable parts. For safety reasons, the equipment should be opened only by qualified personnel.
- Make sure to use ESD personal protective equipment while the equipment is serviced.
- Do not use your device in an enclosed environment where heat dissipation is poor.
- Prolonged use in such space may cause excessive heat and raise ambient temperature, which will lead to the automatic shutdown of your device for your safety. To use your device again

after such a shutdown, cool it in a well-ventilated place before turning it on.

- Please check all national laws and local regulations for the disposal of electronic products.
- Do not operate the device where ventilation is restricted.
- Do not use or install this product near water to avoid fire or shock hazards.
- Avoid exposing the equipment to rain or damp areas.
- Arrange power and Ethernet cables so that they are not likely to be stepped on or have items placed on them.
- Ensure that the voltage and the rated current of the power source match the device's requirements. Do not connect the device to an inappropriate power source.
- During a thunderstorm, no operations should be carried out on the device and cables.
- The unit must be powered off where blasting is in progress and explosive atmospheres are present or near medical life support equipment.
- Do not leave your device and its accessories within reach of small children or allow them to play with it. They could hurt themselves or others and could accidentally damage the device. Your device contains small parts with sharp edges that may cause an injury choking hazard.
- Like any wireless device, this device operates using radio signals, which cannot guarantee connection in all conditions. Therefore, you must never rely solely on any wireless device for emergency communications or otherwise use the device in situations where the interruption of data connectivity could lead to death, personal injury, property damage, data, or other loss.
- The device may become warm during regular use.

Quick Start Guide

Front view



Back View



Connectors

POWER SOCKET PINOUT



Hardware installation





Instructions to install drivers

Watch the instructional GIF below to learn how to install TRM drivers.



Enable Internet Connection

In network connection window automatically creates a cellular network.

- Click on the Windows start button.
- Go to Network & Internet settings.
- Activate the mobile data by clicking on the Mobile button.



Add APN

If you need to enter APN settings:

- Right-click on Mobile.
- Go to Mobile -> Advance options.
- Add a new APN in APN settings by clicking on the "Add an APN" button.
- Enter the required information and save.



Testing Mobile connection

Testing mobile internet connection:

- Open the Command Prompt.
- After typing ping 8.8.8.8 there should be an answer.

