

# RUT240 Product Change Notifications

[Main Page](#) > [RUT Routers](#) > [RUT240](#) > **RUT240 Product Change Notifications**

**Product change notifications (PCN)** is a way of informing customers of upcoming changes related to Teltonika Networks products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc. Changes related to a product's firmware are not included in PCNs ([click here](#) to see the firmware changelog).

This page stores information regarding changes to the [RUT240](#) device. Below you will find a list of both upcoming and already implemented changes sorted by newest to oldest (top to bottom).



□

## Contents

- [1 2023.08.02: Product packaging changes](#)
- [2 2023.02.13: MAC address range change](#)
- [3 2022.08.18: Default password change](#)
- [4 2022.08.18: QSG flyer replacement](#)
- [5 2022.08.18: Changes in engraving/labeling](#)
- [6 2020.10.16: top device marking changes](#)
- [7 2020.08.14: changes in bottom labeling](#)
- [8 2020.02.28: bottom device marking changes](#)
- [9 2019.06.19: device flash memory change](#)
- [10 2018.12.04: supported LTE band changes](#)
- [11 2018.11.16: new top sticker](#)

## 2023.08.02: Product packaging changes

Starting from 2023 Q3 RUT240 product packaging will be changed.

<b>Change description</b>	
Change type	Packaging
Detailed description	The packaging for the product will undergo several updates including an update to the side print of the box. Additionally, the box will now feature press with certificates that will be printed according to the region. Finally, there will also be changes made to the company information section including the address, telephone number, email and website link.
Change reasons	Current design:  Updated packaging design: 
<b>Affected products information</b>	
Model	Affected order codes
RUT240	Only specific RUT240 client codes
Upcoming change date	2023 Q3
<b>Change impact</b>	
Risk assessment	The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. Only specific client codes are affected by these changes. For more detailed information please contact your sales representative.
<b>Acknowledgement of PCN receipt</b>	
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above	

To download the pdf version of this notification, [click here](#).

## 2023.02.13: MAC address range change

All Teltonika Networks devices manufactured starting from 2023, week 9 will have additional new MAC address range.

### Change description

Change type	MAC address range
Detailed description	All Teltonika Networks devices manufactured starting from 2023, week 9 may have a MAC address from the new MAC address range <b>20:97:27:00:00:00 - 20:97:27:FF:FF:FF</b> , as well as the current MAC address range 00:1E:42:00:00:00 - 00:1E:42:FF:FF:FF
Change reasons	Endpoint of the previous MAC address range.

### Affected products information

Model	Affected order codes	Order code changes
All Teltonika Networks devices	All order codes	No changes
Upcoming change date	2023, week 9	

### Change impact

Risk assessment	Device install procedures or any automated solutions might need modifications.
Suggested implementation plan	For more detailed information please contact your sales representative.

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

To download the pdf version of this notification, [click here](#).

## 2022.08.18: Default password change

All RUT240 devices manufactured starting from 2022, week 35, will have unique default password.

### Change description

Change type	Default password change
Detailed description	RUT240 devices manufactured starting from Q3 2022 will have unique default password.
Change reasons	Increasing device security

### Affected products information

Model	Affected order codes	Order code changes
RUT240	RUT240 *****	No changes
Upcoming change date	2022, week 35	

### Change impact

Risk assessment	Device install procedures or any automated solutions might need modifications. <b>Please note:</b> this product change notification does not affect any previous RUT240 devices.
Suggested implementation plan	For more detailed information please contact your sales representative.

### Acknowledgement of PCN receipt



If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

To download the pdf version of this notification, [click here](#).

## 2022.08.18: QSG flyer replacement

Starting from 2022, week 35, RUT240 routers will come with a new QSG flyer in the packaging.

### Change description

Change type	Replacement of QSG flyer
Detailed description	RUT240 devices manufactured starting from Q3 2022 will have a new QSG flyer in the packaging. The new QSG flyer includes the short version of QSG with a QR code/link to the full Web QSG version: <a href="https://teltonika-networks.com/QSG_RUT240">teltonika-networks.com/QSG_RUT240</a> Previous design:  New design:  The new flyer will include QR codes with URL links to RMS and the Web version of the QSG (Quick Start Guide) for the RUT240.
Change reasons	Reducing environmental impact.

### Affected products information

Model	Affected order codes	Order code changes
RUT240	RUT240 *****	No changes
Upcoming change date	2022, week 35	

### Change impact

Risk assessment	Marketing material such as photos might need replacing.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes.

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, [click here](#).

## 2022.08.18: Changes in engraving/labeling

Starting from 2022, week 35, RUT240 routers will be produced with modified bottom engraving/labeling.

### Change description

Change type External/visual  
The device's unique default password will be added to the bottom engraving/labeling. The formatting for the remaining information on the labeling/engraving will be adjusted, and the Fira font will be used instead of Arial. The device's unique default password information will also be added to the QR code Information displayed after scanning QR code with syntax:  
WIFI:T:WPA;S:{{WIFISSID}};P:{{PASSWORD}};SN:{{SERIAL}};I:{{IMEI}};M:{{MAC}};U:admin;PW:{{DEVICEPASSWORD}};B:{{BATCH}};

### Detailed description

From the device top engraving/labeling, the previously relevant authentication information text will be removed: **User/Pass: admin/admin01**.

The labeling on the product packaging will stay unchanged.

**Old top engraving/labeling:**



**Old bottom engraving/labeling:**



**New top engraving/labeling:**



**New bottom engraving/labeling:**



### Change reasons

To accommodate the change from the standard default password to a unique default password for each device.

### Affected products information

Model	Affected order codes	Order code changes
RUT240	RUT240 *****	No changes
Upcoming change date	2022, week 35	

### Change impact

Risk assessment Changes to top labeling/engraving. Device's unique default password will be present on the product itself. This might impact marketing materials due to changing contents of the bottom informational engraving/labeling.

Suggested implementation plan No implementation plan needed

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, [click here](#).

## 2020.10.16: top device marking changes

Effective 2020, week 51, RUT240 router top stickers will be replaced by laser engravings transitional period is 1 month.

### Change description

Change type External/visual  
The top sticker will be replaced by laser engravings. Information will remain the same.

### Detailed description

Old version:



New version:



### Change reasons

To improve manufacturing speed, efficiency, and reliability. In addition, increasing quality, precision, durability of marking and reducing environmental impact.

### Affected products information

All RUT2\*\* \*\*\*\*\* product codes are affected. No product code changes.

Product release date 2020, week 51

### Change impact

Risk assessment No risk factors encountered with this change

Suggested implementation plan No implementation plan needed

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, [click here](#).

## 2020.08.14: changes in bottom labeling

Effective 2020, week 36, RUT240 routers will be produced with modified bottom labeling/engraving.

### Change description

Change type	External/visual
Detailed description	The product code will be removed from the bottom labeling/engraving. The formatting for the remaining information on the labeling/engraving will be adjusted. Product code information will also be removed from the QR code. The labeling on the product packaging will stay unchanged.
	Old version: <input type="checkbox"/> New version: <input type="checkbox"/>
Change reasons	Placing product code on the product itself is misleading, product code describes what is included in the product equipment package, not in the product itself.

**Affected products information**

All RUT2\*\* \*\*\*\*\* product codes are affected. No product code changes.

Product release date 2020, week 36

**Change impact**

Risk assessment The exact product code will not be present on the product itself, the exact product code will be found on the packaging box or determined by serial number. This might impact marketing materials due to changing contents of the bottom informational laser engraving.

Suggested implementation plan No implementation plan needed

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, [click here](#).

## 2020.02.28: bottom device marking changes

Effective 2020, week 10, RUT240 router bottom stickers will be replaced by laser engravings.

**Change description**

Change type	External/visual
Detailed description	The bottom sticker will be replaced by laser engravings. Information will remain the same.
	Old version: <input type="checkbox"/> New version: <input type="checkbox"/>

Change reasons To improve manufacturing speed, efficiency, and reliability. In addition, increasing quality, precision, durability of marking and reducing environmental impact.

**Affected products information**

All RUT2\*\* \*\*\*\*\* product codes are affected. No product code changes.

Product release date 2020, week 10

**Change impact**

Risk assessment No risk factors encountered with this change

Suggested implementation plan No implementation plan needed

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, [click here](#).

## 2019.06.19: device flash memory change

Effective 2019, week 29, RUT240 routers will be produced with a different type of flash memory.

**Change description**

Change type	Device flash memory changed
Detailed description	RUT2** series flash memory changes. Old firmware versions will not support new flash memory, meaning that only <a href="#">RUT2XX_R_00.01.07 and newer firmwares</a> will work with updated hardware. Custom firmwares built on previous SDK versions will also not work.

Change reasons

Reducing product lead times.

**Affected products information**

All RUT2\*\* \*\*\*\*\* product codes are affected. No product code changes.

Product release date 2019, week 29

**Change impact**

Risk assessment All risks are firmware related.

Suggested implementation plan Firmware downloads for the device can be found [here](#).  
For more detailed information please contact your sales representative.

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, [click here](#).

## 2018.12.04: supported LTE band changes

Effective February 2019, RUT240 routers will have different supported LTE bands.

### Change description

Change type	Different LTE band support
Detailed description	Supported LTE frequency band list updated: Added LTE FDD B28 Removed LTE FDD/WCDMA B5, LTE TDD B38,B40,B41
Change reasons	LTE B28 support
Product release date	February 2019

### Affected products

Model	Affected order codes	Order code changes
RUT240	RUT240 00***0	RUT240 06***0

### Change impact

Risk assessment	Device behaviour might change due to supported band list changes
Suggested implementation plan	If any band mismatch is suspected - samples are available to order.

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, [click here](#).

## 2018.11.16: new top sticker

Effective December 2018, week 50, RUT240 routers will be produced with a **new top sticker**.

### Change description

Change type	External/visual Top sticker design improved
Detailed description	Old version:  New version: 
Change reasons	Visual changes
Product release date	December 2018, week 50

### Affected products

Model	Affected order codes	Order code changes
RUT240	RUT240 *****0	No changes

### Change impact

Risk assessment	Marketing material such as photos might need replacing
Suggested implementation plan	Related marketing material can be found <a href="#">here</a>

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, [click here](#).