

# RUT955 Product Change Notifications

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**Product change notifications (PCN)** is a way of informing customers of upcoming changes related to Teltonika Networks products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc. Changes related to a product's firmware are not included in PCNs ([click here](#) to see the firmware changelog).

This page stores information regarding changes to the [RUT955](#) device. Below you will find a list of both upcoming and already implemented changes sorted by newest to oldest (top to bottom).

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## 2023.09.04: Packaging box changes

Starting from Q4 2023, batch 135, the product packaging of RUT955 will be updated with the following changes.

Change description	Change type
Detailed description	<p>Packaging</p> <p>The fibre inserts of each product and its accessories will be replaced with individual cardboard boxes. Of those boxes, the product box will include the Teltonika Networks logo and company information, and accessory boxes will include the accessory name, order code, image, EAN barcode, and QR code. Any empty space in the packaging will be filled with Corrugated fibreboard fillers. These updates are meant to reduce the environmental footprint of our products, with eliminating plastic packaging being the primary focus. Please note that this change will be implemented gradually, throughout a 4-month transitional period starting from Q4 2023, batch 135. During this period, your shipments of RUT955 may consist of either the current packaging or the new one described above. For inquiries regarding custom order codes, please contact your designated sales representative.</p> <p><b>Current packaging:</b></p> <p><input type="checkbox"/> <b>Device box:</b></p> <p><input type="checkbox"/> Packaging dimensions will not change.</p> <p><b>Updated packaging:</b></p> <p><input type="checkbox"/> <b>Corrugated carton filler:</b></p> <p><input type="checkbox"/></p>

Change reasons Design improvement.

#### Affected products information

Model	Affected order codes	Order code changes
RUT955	RUT955 *****	No changes
Upcoming change date	2023 Q4	

#### Change impact

Risk assessment The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.

Suggested implementation plan Information included in this PCN will help adapt to the upcoming changes. For more detailed information please contact your sales representative.

#### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

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## 2023.04.17: Product packaging changes

Starting from 2023 Q2 RUT955 router product packaging will be changed.

#### Change description

Change type Packaging

The packaging for the product will undergo several updates including an update to the side print of the box. Additionally, the box will now feature press with certificates that will be printed according to the region. Finally, there will also be changes made to the company information section including the address, telephone number, email and website link.

Detailed description Current design: Updated packaging design:



Packaging dimensions will not change.



Change reasons Design improvement.

#### Affected products information

Model	Affected order codes	Order code changes
RUT955	RUT955 *****	No changes
Upcoming change date	2023 Q2	

#### Change impact

Risk assessment The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.

Suggested implementation plan Information included in this PCN will help adapt to the upcoming changes. For more detailed information please contact your sales representative.

#### Acknowledgement of PCN receipt

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## 2023.02.13: MAC address range change

All Teltonika Networks devices manufactured starting from 2023, week 9 will have additional new MAC address range.

#### Change description

Change type MAC address range

Detailed description All Teltonika Networks devices manufactured starting from 2023, week 9 may have a MAC address from the new MAC address range **20:97:27:00:00:00 - 20:97:27:FF:FF:FF**, as well as the current MAC address range 00:1E:42:00:00:00 - 00:1E:42:FF:FF:FF

Change reasons Endpoint of the previous MAC address range.

#### Affected products information

Model	Affected order codes	Order code changes
All Teltonika Networks devices	All order codes	No changes
Upcoming change date	2023, week 9	

#### Change impact

Risk assessment Device install procedures or any automated solutions might need modifications.

Suggested implementation plan For more detailed information please contact your sales representative.

#### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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## 2022.08.18: Default password change

All RUT955 devices manufactured starting from 2022, week 35, will have unique default password.

### Change description

Change type	Default password change.
Detailed description	RUT955 devices manufactured starting from Q3 2022 will have unique default password.
Change reasons	Increasing device security.

### Affected products information

Model	Affected order codes	Order code changes
RUT955	RUT955 *****	No changes
Upcoming change date	2022, week 35	

### Change impact

Risk assessment	Device install procedures or any automated solutions might need modifications. <b>Please note:</b> this product change notification does not affect any previous RUT955 devices.
Suggested implementation plan	For more detailed information please contact your sales representative.

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.


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## 2022.08.18: QSG flyer replacement

Starting from 2022, week 35, RUT955 routers will come with a new QSG flyer in the packaging.

### Change description

Change type	Replacement of QSG flyer
Detailed description	RUT955 devices manufactured starting from Q3 2022 will have a new QSG flyer in the packaging. The new QSG flyer includes the short version of QSG with a QR code/link to the full Web QSG version: <a href="https://teltonika-networks.com/QSG_RUT955">teltonika-networks.com/QSG_RUT955</a> .

	Previous design: 	New design: 
Change reasons	The new flyer will include QR codes with URL links to RMS and the Web version of the QSG (Quick Start Guide) for the RUT955. Reducing environmental impact.	

### Affected products information

Model	Affected order codes	Order code changes
RUT955	RUT955 *****	No changes
Upcoming change date	2022, week 35	

### Change impact

Risk assessment	Marketing material such as photos might need replacing.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes.

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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## 2022.08.18: Changes in engraving/labeling





Starting from 2022, week 35, RUT955 routers will be produced with modified bottom engraving/labeling.

### Change description

Change type	External/visual
Detailed description	The device's unique default password will be added to the bottom engraving/labeling. The formatting for the remaining information on the labeling/engraving will be adjusted, and the Fira font will be used instead of Arial. The device's unique default password information will also be added to the QR code Information displayed after scanning QR code with syntax: WIFI:T:WPA;S:{{WIFISSID}};P:{{PASSWORD}};SN:{{SERIAL}};L:{{IMEI}};M:{{MAC}};U:admin;PW:{{DEVICEPASSWORD}};B:{{BATCH}};

From the device top engraving/labeling, the previously relevant authentication information text will be removed: **User/Pass: admin/admin01**.

The labeling on the product packaging will stay unchanged.

	<b>Old top engraving/labeling:</b> 	<b>New top engraving/labeling:</b> 
	<b>Old bottom engraving/labeling:</b> 	<b>New bottom engraving/labeling:</b> 
Change reasons	To accommodate the change from the standard default password to a unique default password for each device.	

### Affected products information

Model	Affected order codes	Order code changes
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RUT955 RUT955 \*\*\*\*\* No changes

Upcoming change date 2022, week 35

**Change impact**

Risk assessment Changes to top labeling/engraving. Device's unique default password will be present on the product itself. This might impact marketing materials due to changing contents of the bottom informational engraving/labeling.

Suggested implementation plan No implementation plan needed.

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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## 2022-05-24: RS232 serial interface IC and RS485 TX line change

All RUT955 devices manufactured starting from Q3 2022, will require firmware version **RUT9\_R\_00.07.02** or newer for the RS232 and RS485 interfaces to function properly.

**Change description**

Change type RS232 serial interface IC and RS485 TX line control logic were changed.  
All RUT955 devices manufactured starting from Q3 2022, will require firmware version **RUT9\_R\_00.07.02** or newer for the RS232 and RS485 interfaces to function properly.  
RS232 and RS485 functionality will not be supported with previous firmware versions.  
Custom Firmware built on previous SDK versions you will also need RUT9\_R\_00.07.02 or a newer Firmware version to support RS232/RS485 functionality properly.

Detailed description

Change reasons

Reducing product lead times.

**Affected products information**

All RUT955 \*\*\*\*\* product codes are affected. No product code changes.

Product release date Q3 2022

**Change impact**

Risk assessment It is advised to test **RUT9\_R\_00.07.02** Firmware release.  
**Please note:** this product change notification does not affect any previous RUT955 devices, except new RUT955 devices.

Suggested implementation plan Firmware downloads for the device can be found [here](#).  
For more detailed information please contact your sales representative.

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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## 2020-11-06: old design end of production

Effective January 4th, 2021, RUT955 old design routers will no longer be manufactured.

**Change description**

Change type End of Production  
Orders for **RUT955 \*7V\*\*\*** can be placed until **2020-12-15**.  
Production for **RUT955 \*7V\*\*\*** shall end on **2021-01-04**.

Detailed description Changes specific to code migration from **RUT955 H7V\*\*\*** to **RUT955 T03\*\*\***.  
Supported LTE frequency band list updated:  
Added LTE FDD B28  
Removed LTE FDD/WCDMA B5

Change reasons End of production

Product release date **2021-01-04**

**Affected products**

Model	Removed order codes	Replacement order codes
RUT955	RUT955 *7V***	RUT955 *03***

**Change impact**

Risk assessment 1. Extra stock planning necessary, as it won't be possible to order any quantities after **2020-12-15**  
2. All running or upcoming projects, that utilize old design RUT955, must be reviewed and appropriate action taken Old and new design routers are referenced in previous PCN:  
[https://wiki.teltonika-networks.com/view/RUT955\\_Product\\_Change\\_Notifications#2019.01.22:\\_visual\\_design\\_changes](https://wiki.teltonika-networks.com/view/RUT955_Product_Change_Notifications#2019.01.22:_visual_design_changes)

Suggested implementation plan Marketing material can be found at our wiki: <https://wiki.teltonika-networks.com>. List of changes included in this PCN will help adopting to changes.

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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## 2020.10.16: top device marking changes

Effective 2020, week 51, RUT955 router top stickers will be replaced by laser engravings transitional period is 1 month.

### Change description

Change type	External/visual
Detailed description	The top sticker will be replaced by laser engravings. Information will remain the same. Old version: <input type="text"/> New version: <input type="text"/>
Change reasons	To improve manufacturing speed, efficiency, and reliability. In addition, increasing quality, precision, durability of marking and reducing environmental impact.

### Affected products information

All RUT9\*\* \*\*\*\*\* product codes are affected. No product code changes.

Product release date 2020, week 51

### Change impact

Risk assessment No risk factors encountered with this change.

Suggested implementation plan No implementation plan needed.

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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## 2020.08.14: changes in bottom labeling

Effective 2020, week 36, RUT955 routers will be produced with modified bottom labeling/engraving.

### Change description

Change type	External/visual
Detailed description	The product code will be removed from the bottom labeling/engraving. The formatting for the remaining information on the labeling/engraving will be adjusted. Product code information will also be removed from the QR code. The labeling on the product packaging will stay unchanged. Old version: <input type="text"/> New version: <input type="text"/>
Change reasons	Placing product code on the product itself is misleading, product code describes what is included in the product equipment package, not in the product itself.

### Affected products information

All RUT9\*\* \*\*\*\*\* product codes are affected. No product code changes.

Product release date 2020, week 36

### Change impact

Risk assessment The exact product code will not be present on the product itself, the exact product code will be found on the packaging box or determined by serial number. This might impact marketing materials due to changing contents of the bottom informational laser engraving.

Suggested implementation plan No implementation plan needed.

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

To download the pdf version of this notification, [click here](#).

## 2020.02.28: bottom device marking changes

Effective 2020, week 10, RUT955 router bottom stickers will be replaced by laser engravings.

### Change description

Change type	External/visual
Detailed description	The bottom sticker will be replaced by laser engravings. Information will remain the same. Old version: <input type="text"/> New version: <input type="text"/>
Change reasons	To improve manufacturing speed, efficiency, and reliability. In addition, increasing quality, precision, durability of marking and reducing environmental impact.

### Affected products information

All RUT9\*\* \*\*\*\*\* product codes are affected. No product code changes.

Product release date

2020, week 10

**Change impact**

Risk assessment No risk factors encountered with this change.

Suggested implementation plan No implementation plan needed.

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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## 2019.06.19: device flash memory change

Effective 2019, week 23, RUT955 routers will be produced with a different type of flash memory.

**Change description**

Change type Device flash memory changed  
RUT9\*\* series flash memory changes.  
Old firmware versions will not support new flash memory, meaning that only [RUT9XX\\_R\\_00.06.02 and newer firmwares](#) will work with updated hardware.  
Detailed description Custom firmwares built on previous SDK versions will also not work.

Change reasons

Reducing product lead times.

**Affected products information**

All RUT9\*\* \*\*\*\*\* product codes are affected. No product code changes.

Product release date

2019, week 23

**Change impact**

Risk assessment All risks are firmware related.

Suggested implementation plan Firmware downloads for the device can be found [here](#).  
For more detailed information please contact your sales representative.

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.



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## 2019.02.08: product packaging changes

Effective February, 2019, week 8, RUT955 routers will come with update packaging.

**Change description**

Change type Packaging  
Packaging design changed.  
Current design: Improved design:

Detailed description    
Packaging dimensions (mm):  
Before: 175 (W) x 180 (D) x 76 (H)  
After: 355 (W) x 175 (D) x 60 (H)

Change reasons Mechanical changes - design improvement.

**Affected products information**

Model	Affected order codes	Order code changes
RUT955	RUT955 *03***	No changes
Product release date	February, 2019, week 8	

**Change impact**

Risk assessment Product handling and storing flow might need reviewing.  
Marketing material such as photos might need replacing.

Suggested implementation plan Information included in this PCN will help adapt to the upcoming changes.

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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## 2019.01.22: visual design changes

Effective February, 2019, week 7, RUT955 routers will be produced with significant visual design improvements.

### Change description

Change type Mechanical/Housing. Electrical/Power connector.  
Housing design improved.  
Current design: Improved design:



### Detailed description

Flat surface mounting possibility integrated.  
RJ45 socket direction changed.  
Power supply connector changed from 2-pin to 4-pin.  
USB port layout changed to horizontal.  
SMA connector positions changed.  
Sim cards now have dedicated external slots.  
Top sticker design changes.  
Housing dimensions (mm):  
Before: 105.5 (W) x 80 (D) x 45.8 (H) After: 109.5 (W) x 100 (D) x 50 (H)  
Mounting space requirements (mm):  
Before: 110 (W) x 150 (D) x 51 (H) After: 110 (W) x 150 (D) x 51 (H)  
Mechanical changes - design improvement.

### Change reasons

### Affected products information

Model	Affected order codes	Order code changes
RUT955	RUT955 *****0	RUT955 *03**0
Product release date	February, 2019, week 7	

### Change impact

Risk assessment Marketing material such as photos might need replacing. Cable management and integration procedures might need reviewing due to minor connector layout and visual changes

Suggested implementation plan Marketing material can be found at our wiki: <https://wiki.teltonika-networks.com>.  
List of changes included in this PCN will help adopting to changes.

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

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## 2018.12.04: supported LTE band changes

Effective February 2019, RUT955 routers will have different supported LTE bands.

### Change description

Change type Different LTE band support

Detailed description Supported LTE frequency band list updated:  
Added LTE FDD B28  
Removed LTE FDD/WCDMA B5

Change reasons LTE B28 support

Product release date February 2019

### Affected products

Model	Affected order codes	Order code changes
RUT955	RUT955 H*****	RUT955 T*****

### Change impact

Risk assessment Device behaviour might change due to supported band list changes

Suggested implementation plan If any band mismatch is suspected - samples are available to order.

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above



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## 2018.11.16: new top sticker

Effective December 2018, week 50, RUT955 routers will be produced with a **new top sticker**.

### Change description

Change type External/visual

Detailed description	Top sticker design improved	
	Old version:	New version:
		
Change reasons	Visual changes	
Product release date	December 2018, week 50	
<b>Affected products</b>		
Model	Affected order codes	Order code changes
RUT955	RUT955 *****0	No changes
<b>Change impact</b>		
Risk assessment	Marketing material such as photos might need replacing	
Suggested implementation plan	Related marketing material can be found <a href="#">here</a>	
<b>Acknowledgement of PCN receipt</b>		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above		

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