

# RUTM50 Product Change Notifications

**Product change notifications (PCN)** is a way of informing customers of upcoming changes related to Teltonika Networks products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc. Changes related to a product's firmware are not included in PCNs ([click here](#) to see the firmware changelog).

This page stores information regarding changes to the [RUTM50](#) device. Below you will find a list of both upcoming and already implemented changes sorted by newest to oldest (top to bottom).

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## 2024.03.08: Reset button functionality change RutOS 7.07

With the release of RutOS version 7.07, RUTM50 device will experience changes related to the security improvements of the device.

PCN Number: PCN\_RUTOS\_CHANGE\_2024\_03\_08\_EN

### Change description

Change type	Firmware change
Detailed description	Previously, during device resets, logs, RMS connection state data, and SIM PIN settings remained unchanged. However, starting with RutOS firmware version 7.07, all devices will uniformly reset logs, RMS connection state data, and SIM PIN settings to factory defaults when using the reset button. Other reset methods, including WebUI, SMS, and others, will remain unimpacted by this change.
Change reasons	Increasing security

### Affected products information

Model	Affected order codes	Order code changes
RUTM50	RUTM50 *****	No changes
Upcoming change date	2024 Q2, with the release of RutOS 7.07	

### Change impact

Risk assessment	<ul style="list-style-type: none"><li>• The loss of device logs upon utilizing the reset button may disrupt operational records and slow down subsequent troubleshooting efforts.</li><li>• Failure to set up the SIM PIN post-reset via the reset button may result in SIM card lockout due to repeated incorrect PIN entries, causing service disruption and requiring either SIM replacement or PIN reset.</li><li>• The device is still visible in RMS post-reset but cannot be accessed. Therefore, re-adding the device to RMS is necessary for continued access.</li></ul>
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

To download the pdf version of this notification, [click here](#).