RUTM51 Cloud Solutions

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The information in this page is updated in accordance with firmware version **RUTM R 00.07.10**.

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Summary

The **Cloud Solutions** section is used to configure how the device will connect to certain cloud management systems.

This chapter of the user manual provides an overview of the Cloud Solutions page for RUTM51 devices.

Note: Each Cloud Solutions service, except RMS, is additional software that can be installed from the **System** → **Package Manager** page.

If you're having trouble finding this page or some of the parameters described here on your device's WebUI, you should **turn on "Advanced WebUI" mode**. You can do that by clicking the "Advanced" button, located at the top of the WebUI.



RMS

RMS (**Remote Management System**) is a cloud system designed by Teltonika and intended for remote monitoring and management of <u>Teltonika-Networks products</u>.

In order to add a device(s) to RMS, get yourself acquainted by watching <u>this instructional video</u> and register an account by <u>clicking here</u>. **Each unique device receives a free month-long RMS license** when added to RMS for the first time.

The figure below is a screenshot of the RMS section taken from a device which has been connected to RMS:



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Field	Value	Description
Connection type	Enabled Standby Disabled; default: Enabled	 Enabled - RMS functionality is always on. When disconnected from RMS, the device will try connecting every 2-5 minutes (every 2 minutes the first hour; then every 5 minutes). If the device is disconnected from RMS for 14 days, it will go into Standby mode. When trying to connect to rms without internet connection, the router will try to reestablish connection every 10 seconds. Standby - The device tries to establish a connection with the server infrequently (6 hours in-between attempts). This is done in order to reduce mobile traffic. In order to start using RMS, user intervention is not necessary from the device's side. Worst case scenario - RMS connection will be established 6 hours after the device was added to RMS. Disabled - RMS functionality is completely disabled; therefore, no connection attempts are made. In order to start using RMS, the user must enable the service on the device's side.
Hostname	host ip; default: rms.teltonika.lt	Address of the RMS server. If you're using regular RMS, just leave the default address (rms.teltonika.lt).
Port	integer [165535]; default: 15009	Port number for connecting to RMS. If you're using regular RMS, just leave the default port (15009).
Authentication code string; default: none		Authentication code provided by RMS after adding the device.
Proxy settings	Value	Description
Enable proxy	off on; default: off	Enable RMS connection through proxy.
Proxy address	domain names or IP addresses; default: none	Specify proxy address.
Proxy SOCKS5 port	integer [165535]; default: 1080	SOCKS5 proxy server port.
Use credentials	off on; default: off	SOCKS5 proxy server port.
SOCKS5 username	string; default: none	Specify username for SOCKS5 proxy connection.
SOCKS5 password	string; default: none	Specify password for SOCKS5 proxy connection.

The RMS server waits for incoming connections. Since the device attempts to connect at a fixed interval, it may not connect instantly after you add it to RMS. While it is disconnected, you can check

how much time is left until the next connection attempt in the Status section:



To speed up the process by initiating an immediate connection attempt, click the **Connect** button.



If a failure or unknown status occurs, there is an alternative to try to reconnect again, click the **Reconnect** button.



When the device is already connected a **Reset** button becomes visible. Use it to terminate the device's connection to RMS.



For more information on Teltonika Networks Remote Management System (RMS) refer to the **RMS**Manual or **RMS** FAQ pages.

Azure IoT Hub

Azure IoT Hub is Microsoft's ever-expanding set of cloud services to help your organization meet your business challenges. Azure IoT Hub is compatible with Teltonika Networks devices.

By default, the Azure IoT list is empty. To add a new connection, enter a custom name and click the 'Add' button.



Modify Azure IoTHub



Field	Value	Description
Enable	off on; default: off	Enable Azure IoT service.
Name	string; default: none	Connection name.
Enable Direct Methods	off on; default: off	Enable Direct Method feature set.
Device Model ID	string; default: dtmi:Teltonika:genericDevice;1	Model ID of the Digital Twins Definition Language.
Connection type	Shared Access Signature (SAS) key Device Provisioning Service (DPS); default: Shared Access Signature (SAS) key	Connection type to an existing IoT Hub.
Connection String	string; default: none	Connection string based on primary key used in API calls which allows device to communicate with IoT Hub.

Unique identifier that is assigned to an Azure IoT Hub during its creation and is used to uniquely identify the **ID** Scope string; default: none specific provisioning service the device will register through. The registration ID is used to uniquely identify a device Registration ID string; default: none registration with the Device Provisioning Service. Destination for messages sent string; default: **global.azure-devices-**Global Device by IoT devices to the Azure provisioning.net **Endpoint** IoT Hub. Method used to confirm a X.509 certificates | Symmetric Key; default: X.509 Attestation device's identity in Device mechanism certificates Provisioning Service. X.509 Upload the "leaf" certificate -interactive button; default: Certificate file. X.509 Private -interactive button; default: Upload the "leaf" key file. Key The the derived device key Symmetric Key string; default: none from the DPS Primary Key.

Cloud of Things

The **Cloud of Things** is an IoT cloud platform which provides the possibility to remotely monitor, manage and control your connected devices and machines – plug-and-play, without extensive installation.



Field	Value	Description
Enable	off on; default: off	Turns the Cloud of Things service on or off.
Server Address	ip host; default: none	Cloud of Things server IP address or hostname.
Interval	integer; default: none	Push connection interval in minutes.
Reset Auth	- (interactive button)	Resets authentication data so that device could be re- registered on the Cloud of Things Device Management platform.

Cumulocity

Cumulocity IoT is a cloud-based, real-time IoT management platform that's also compatible with Teltonika-Networks devices.

The figure and table below provide explanations for Cumulocity configuration parameters available on the device. For a detailed configuration guide, <u>click here</u>.



Field Value	Description
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off | on; default: Turns the Cumulocity service on or off. Enable off Use off | on; default: Turn SSL/TLS protocol support on or off. SSL/TLS off Hostname of your Cumulocity server. It should match the Server host; default: *Environment name* from the Cumulocity registration. Address none For example: teltonika-networks.eu-latest.cumulocity.com integer; default: Connection push interval in minutes. This field defines how often the Interval device will try to connect to the Cumulocity server. Resets authentication for this device. If you click this, you'll have to - (interactive authorize this from Cumulocity dashboard before it can successfully Reset Auth button) connect to the server.

ThingWorx



Field	Value	Description
Enable	off on; default: off	Turns the ThingWorx service on or off.
Server Address	ip host; default: none	Thingworx server IP address or hostname.
Server Port	integer [065535]; default: none	Thingworx server's port number.
Thing Name	string; default: none	Thing name defined in ThingWorx CP.
Application Key	string; default: none	Application key generated in ThingWorx CP.
Mobile Interface	network interface; default: mob1s1a1	Interface whose GSM parameters will be sent to the ThingWorx server for monitoring.

Greengrass



Field	Value	Description
Enable	off on; default: off	Turns the AWS Greengrass service on or off.
Config file	e .tar.gz file; default: none	Core-specific config file.

AWS IoT Core

AWS IoT Core is a utility meant to interact with Amazon Web Services cloud platform. It provides AWS IoT Core Jobs support that lets the device be controlled from AWS IoT Core platform by using device's API.

To add new 'AWS job', press **Add** button:



After that you will be redirected to AWS jobs thing configuration:



Field	Value	Description
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Enable	off on; default: off	Turns the thing instance on or off.
Thing's name	string; default: none	Thing's name on AWS IoT Core platform.
Endpoint	domain; default: none	AWS IoT Core platform endpoint used to determine AWS account to connect to.
CA file	.ca file; default: none	AWS CA certificate obtained from AWS IoT Core platform.
Thing's certificate	.crt file; default: none	Thing's certificate obtained from AWS IoT Core platform.
Thing's private key	.key file; default: none	Thing's private key obtained from AWS IoT Core platform.
Port	integer [165535]; default: 8883	MQTT port number.
QoS		 MQTT Quality of Service. Allowed values: • 0 - when we prefer that the message will not arrive at all rather than arrive twice • 1 - when we want the message to arrive at least once but don't care if it arrives twice (or more).
Keepalive	integer [3065535]; default: 120	MQTT keepalive time in seconds.
Max loops	integer [10200]; default: 50	MQTT max loops - during initial subscription to topics the service has to wait for a successful subscription acknowledgement. The service performs mosquitto loops to wait for the answer. This option determines how many loops can be performed while waiting for subscription acknowledgement.