

# RUTX10 Product Change Notifications

[Main Page](#) > [RUTX Routers](#) > [RUTX10](#) > **RUTX10 Product Change Notifications**

**Product change notifications (PCN)** is a way of informing customers of upcoming changes related to Teltonika Networks products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc. Changes related to a product's firmware are not included in PCNs ([click here](#) to see the firmware changelog).

This page stores information regarding changes to the [RUTX10](#) device. Below you will find a list of both upcoming and already implemented changes sorted by newest to oldest (top to bottom).

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## Contents

- [1 2024.03.08: Reset button functionality change RutOS 7.07](#)
- [2 2023.12.18: Visual colour housing changes](#)
- [3 2023.10.30: Firmware Requirement Change](#)
- [4 2023.02.13: MAC address range change](#)
- [5 2022.10.06: Default password change](#)
- [6 2022.10.06: QSG flyer replacement](#)
- [7 2022.10.06: Changes in engraving/labeling](#)
- [8 2020.08.14: changes in bottom labeling](#)

## 2024.03.08: Reset button functionality change RutOS 7.07

With the release of RutOS version 7.07, RUTX10 device will experience changes related to the security improvements of the device.

PCN Number: PCN\_RUTOS\_CHANGE\_2024\_03\_08\_EN

### Change description

Change type	Firmware change
Detailed description	Previously, during device resets, logs and RMS connection state data remained unchanged. However, starting with RutOS firmware version 7.07, all devices will uniformly reset logs and RMS connection state data to factory defaults when using the reset button. Other reset methods will remain unimpacted by this change.
Change reasons	Increasing security

### Affected products information

Model	Affected order codes	Order code changes
RUTX10	RUTX10 *****	No changes
Upcoming change date	2024 Q2, with the release of RutOS 7.07	

### Change impact

Risk assessment	<ul style="list-style-type: none"><li>• The loss of device logs upon utilizing the reset button may disrupt operational records and slow down subsequent troubleshooting efforts.</li><li>• The device is still visible in RMS post-reset but cannot be accessed. Therefore, re-adding the device to RMS is necessary for continued access.</li></ul>
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.



### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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# 2023.12.18: Visual colour housing changes

Beginning in April 2024, RUTX10 router will be manufactured with a different colour housing.

PCN Number: PCN_RUTX10_2023_12_18_EN		
<b>Change description</b>		
Change type	Housing colour RUTX10 devices will be produced with a new black housing.	
Detailed description	Please note that this change will be implemented gradually, throughout a 3-month transitional period starting in April 2024. During this period, your shipments of RUTX10 may consist of either the current design or the new one described above. Current design:  New design:  The housing dimensions will not be changed.	
Change reasons	Design improvement.	
<b>Affected products information</b>		
Model	Affected order codes	Order code changes
RUTX10	RUTX10 *****	N/A
Upcoming change date	2024 April	
<b>Change impact</b>		
Risk assessment	Marketing material such as photos might need replacing.	
Suggested implementation plan	Marketing material regarding the changes will be found at our wiki: <a href="https://wiki.teltonika-networks.com/view/RUTX10_Marketing_Material">https://wiki.teltonika-networks.com/view/RUTX10_Marketing_Material</a> For more detailed information please contact your sales representative.	
<b>Acknowledgement of PCN receipt</b>		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above		

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# 2023.10.30: Firmware Requirement Change

Starting November 2023 with batch 40, all RUTX10 devices will be manufactured with a new firmware version and will support only [firmware version RUTX\\_R\\_00.07.05.3](#) or newer.

<b>Change description</b>		
Change type	Firmware Requirement Change Starting November 2023 with batch 40, all RUTX10 devices will be manufactured with a new firmware version. They will require <a href="#">firmware version RUTX_R_00.07.05.3</a> or newer. Downgrading to previous firmware versions will no longer be supported. Please note that your RUTX10 shipments may include either the prior version or the newly described version above due to stocked devices.	
Detailed description	Change reason	Support for the new SPI Nand Flash memory
<b>Affected products information</b>		
All RUTX10 ***** product codes are affected. No product code changes.		
Upcoming change date	November 2023, batch 16	
<b>Change impact</b>		
Risk assessment	All risks are firmware-related. Firmware downloads for the device can be <a href="#">found here</a> . <b>Please note:</b> this product change notification does not affect any previous RUTX10 devices, except newly manufactured RUTX10 devices.	
Suggested implementation plan	For more detailed information please contact your sales representative.	
<b>Acknowledgement of PCN receipt</b>		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above		

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# 2023.02.13: MAC address range change

All Teltonika Networks devices manufactured starting from 2023, week 9 will have additional new MAC address range.

<b>Change description</b>	
Change type	MAC address range

Detailed description All Teltonika Networks devices manufactured starting from 2023, week 9 may have a MAC address from the new MAC address range **20:97:27:00:00:00 - 20:97:27:FF:FF:FF**, as well as the current MAC address range 00:1E:42:00:00:00 - 00:1E:42:FF:FF:FF

Change reasons Endpoint of the previous MAC address range.

#### Affected products information

Model	Affected order codes	Order code changes
All Teltonika Networks devices	All order codes	No changes
Upcoming change date	2023, week 9	

#### Change impact

Risk assessment Device install procedures or any automated solutions might need modifications.

Suggested implementation plan For more detailed information please contact your sales representative.

#### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

To download the pdf version of this notification, [click here](#).

## 2022.10.06: Default password change

All RUTX10 devices manufactured starting from 2022, week 40, will have unique default password.

#### Change description

Change type Default password change

Detailed description RUTX10 devices manufactured starting from Q4 2022 will have unique default password.

Change reasons Increasing device security

#### Affected products information

Model	Affected order codes	Order code changes
RUTX10	RUTX10 *****	No changes
Upcoming change date	2022, week 40	

#### Change impact

Risk assessment Device install procedures or any automated solutions might need modifications. **Please note:** this product change notification does not affect any previous RUTX10 devices.

Suggested implementation plan For more detailed information please contact your sales representative.

#### Acknowledgement of PCN receipt

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## 2022.10.06: QSG flyer replacement

Starting from 2022, week 40, RUTX10 routers will come with a new QSG flyer in the packaging.

#### Change description

Change type Replacement of QSG flyer

Detailed description RUTX10 devices manufactured starting from Q4 2022 will have a new QSG flyer in the packaging. The new QSG flyer includes the short version of QSG with a QR code/link to the full Web QSG version: [teltonika-networks.com/QSG\\_RUTX10](https://teltonika-networks.com/QSG_RUTX10)

Detailed description	Previous design: 	New design: 
Change reasons	The new flyer will include QR codes with URL links to RMS and the Web version of the QSG (Quick Start Guide) for the RUTX10.	
Change reasons	Reducing environmental impact.	

#### Affected products information

Model	Affected order codes	Order code changes
RUTX10	RUTX10 *****	No changes
Upcoming change date	2022, week 40	

#### Change impact

Risk assessment Marketing material such as photos might need replacing.

Suggested implementation plan Information included in this PCN will help adapt to the upcoming changes.

#### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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## 2022.10.06: Changes in engraving/labeling

Starting from 2022, week 40, RUTX10 routers will be produced with modified bottom engraving/labeling.

### Change description

Change type External/visual  
The device's unique default password will be added to the bottom engraving/labeling. The formatting for the remaining information on the labeling/engraving will be adjusted, and the Fira font will be used instead of Arial. The device's unique default password information will also be added to the QR code Information displayed after scanning QR code with syntax:  
WIFI:T:WPA;S:{{SSID2G}};P:{{PASSWORD}};SN:{{SN}};M:{{MAC}};U:admin;PW:{{DEVICEPASSWORD}};B:{{BATCH}};

Detailed description From the device top engraving/labeling, the previously relevant authentication information text will be removed: **User/Pass: admin/admin01**.

The labeling on the product packaging will stay unchanged.

**Old top engraving/labeling:**



**Old bottom engraving/labeling:**



**New top engraving/labeling:**



**New bottom engraving/labeling:**



Change reasons To accommodate the change from the standard default password to a unique default password for each device.

### Affected products information

Model	Affected order codes	Order code changes
RUTX10	RUTX10 *****	No changes
Upcoming change date	2022, week 40	

### Change impact

Risk assessment Changes to top labeling/engraving. Device's unique default password will be present on the product itself. This might impact marketing materials due to changing contents of the bottom informational engraving/labeling.

Suggested implementation plan No implementation plan needed

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, [click here](#).

## 2020.08.14: changes in bottom labeling

Effective 2020, week 36, RUTX10 routers will be produced with modified bottom labeling/engraving.

### Change description

Change type External/visual  
The product code will be removed from the bottom labeling/engraving. The formatting for the remaining information on the labeling/engraving will be adjusted. Product code information will also be removed from the QR code.

Detailed description The labeling on the product packaging will stay unchanged.

Old version:



New version:



Change reasons Placing product code on the product itself is misleading, product code describes what is included in the product equipment package, not in the product itself.

### Affected products information

All RUTX\*\* \*\*\*\*\* product codes are affected. No product code changes.

Product release date	2020, week 36
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### Change impact

Risk assessment The exact product code will not be present on the product itself, the exact product code will be found on the packaging box or determined by serial number. This might impact marketing materials due to changing contents of the bottom informational laser engraving.

Suggested implementation plan No implementation plan needed

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

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