

Remote Recovery

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If your device is installed at a remote location and no physical access is available, you can try using some of the remote recovery options listed below.

- **RMS.** If the device has an active data connection, you can [create an account](#) and [register your device on RMS](#). From there you can utilize these recovery options:
 - [Access the device's WebUI](#)
 - [Reach the device's CLI](#)
 - [Configure the device](#)
 - [Download a Troubleshoot file](#)
 - [Reboot the device](#)
- **SMS reboot.** If the device has a SIM card that supports SMS, you can reboot it with a text message. Simply enter your device's admin password followed by the text *reboot* and separated by a space:
Example text: *Password123 reboot*
- **SMS factory reset.** If the device has a SIM card that supports SMS, you can restore its configuration to factory settings with a text message. Simply enter your device's admin password followed by the text *restore* and separated by a space:
Example text: *Password123 restore*