

Router is online in RMS but I cannot see GPS data

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If your router is online in RMS but doesn't display GPS information, it most likely means that GPS parameter monitoring for that router is disabled. To fix this, please follow these steps.



Instruction:

1. Go to the RMS website and log in to your account.
2. Select the device(s) in question
3. Move your mouse pointer the **Monitoring** top action menu and click **Set update period**.
4. Mark the checkmark next to **GPS Monitoring**.
5. Specify the frequency at which GPS parameters will be updated in RMS.
6. When you are done, click **Save**.



At the top of your screen, you will get a notification in green text: **Device updated**.



Important! GPS monitoring updates these parameters: Latitude, Longitude, FIX, Altitude, Speed, Satellites, Course, Status, Enabled, Accuracy.

See also

- [How can I control RMS data usage?](#)