Secure Disposal Guidelines

Main Page > FAQ > Security > Secure Disposal Guidelines

Secure disposal guidelines

When decommissioning a device, it is essential to ensure that all sensitive data is securely erased. Follow this guide to properly reset and decommission your device:

- 1. **Back Up Important Data** Before starting the decommissioning, back up any important configurations or data that may be needed in the future.
- 2. **Reset the Device to Factory Settings** Follow the model specific instructions for a factory reset at <u>this page</u>. Important! This reset will erase all configurations, RMS data, logs, and the PIN code, restoring the device to its original factory settings.
- 3. **Verify the Reset** Once the reset is complete, log into the device over using the default login credentials to verify that the device has been successfully reset. Check that all settings have reverted to their factory defaults and that no old configurations or data remain.