

# TAP100 Product Change Notifications

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**Product change notifications (PCN)** is a way of informing customers of upcoming changes related to Teltonika Networks products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc. Changes related to a product's firmware are not included in PCNs ([click here](#) to see the firmware changelog).

This page stores information regarding changes to the [TAP100](#) device. Below you will find a list of both upcoming and already implemented changes sorted by newest to oldest (top to bottom).



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## 2024.03.08: Reset button functionality change RutOS 7.07

With the release of RutOS version 7.07, TAP100 device will experience changes related to the security improvements of the device.



|  |   |                    |
|--|---|--------------------|
| PCN Number: PCN_RUTOS_CHANGE_2024_03_08_EN   |   |                    |
| Change description   |   |                    |
| Change type  | Firmware change   |                    |
| Detailed description   | Previously, during device resets, logs and RMS connection state data remained unchanged. However, starting with RutOS firmware version 7.07, all devices will uniformly reset logs and RMS connection state data to factory defaults when using the reset button. Other reset methods will remain unimpacted by this change.                          |                    |
| Change reasons   | Increasing security   |                    |
| Affected products information  |   |                    |
| Model  | Affected order codes  | Order code changes |
| TAP100   | TAP100 *****  | No changes         |
| Upcoming change date   | 2024 Q2, with the release of RutOS 7.07   |                    |
| Change impact  |   |                    |
| Risk assessment  | <ul style="list-style-type: none"><li>• The loss of device logs upon utilizing the reset button may disrupt operational records and slow down subsequent troubleshooting efforts.</li><li>• The device is still visible in RMS post-reset but cannot be accessed. Therefore, re-adding the device to RMS is necessary for continued access.</li></ul> |                    |
| Suggested implementation plan  | Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.  |                    |
| Acknowledgement of PCN receipt   |   |                    |
| If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above. |   |                    |

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## 2023.08.03: Product packaging changes

Starting from Q3 2023 TAP100 product packaging will be changed.



### Change description

|  |   |   |
|--|---|---|
| Change type  | Packaging<br>Starting from Q3 2023 TAP100 polyurethane foam insert will be replaced by honeycomb insert made from cardboard.                      |   |
| Detailed description   | Current design:   | Updated packaging design:   |
|  |    |  |
|  | Packaging dimensions will not change.   |   |
| Change reasons   | This change will improve structural stability, enhance impact resistance, and reduce environmental impact.  |   |
| <b>Affected products information</b>   |   |   |
| Model  | Current order code  | New order code  |
| TAP100   | TAP100 *****  | No changes  |
| Upcoming change date   | 2023 Q3   |   |
| <b>Change impact</b>   |   |   |
| Risk assessment  | The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.                         |   |
| Suggested implementation plan  | Information included in this PCN will help adapt to the upcoming changes. For more detailed information please contact your sales representative. |   |
| <b>Acknowledgement of PCN receipt</b>  |   |   |
| If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above. |   |   |

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## 2023.08.03: QSG flyer replacement



Starting in Q3 of 2023, TAP100 routers will come with a new QSG flyer in the packaging.

|   |   |   |
|---|---|---|
| <b>Change description</b>   |   |   |
| Change type   | Replacement of QSG flyer  |   |
| Detailed description  | TAP100 devices manufactured starting from Q3 2023 will have a new QSG flyer in the packaging. The new QSG flyer includes multiple languages, English, German, Spanish, French, Italian, the short version of QSG with a QR code/link to the full Web QSG version: <a href="https://teltonika-networks.com/QSG_TAP100">teltonika-networks.com/QSG_TAP100</a> |   |
| Change reasons  | Previous design:  | New design:   |
|   |    |  |
| The new flyer will include QR codes with URL links to RMS and the Web version of the QSG (Quick Start Guide) for the TAP100.  |   |   |
| Introducing additional languages.   |   |   |
| <b>Affected products information</b>  |   |   |
| Model   | Affected order codes  | Order code changes  |
| TAP100  | TAP100 *****  | No changes  |
| Upcoming change date  | 2023, Q3  |   |
| <b>Change impact</b>  |   |   |
| Risk assessment   | Marketing material such as photos might need replacing.   |   |
| Suggested implementation plan   | Information included in this PCN will help adapt to the upcoming changes.   |   |
| <b>Acknowledgement of PCN receipt</b>   |   |   |
| If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above |   |   |

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## 2023.08.02: Product packaging changes

Starting from 2023 Q3 TAP100 product packaging will be changed.

|                               |   |   |
|-------------------------------|---|---|
| Change description            |   |   |
| Change type                   | Packaging<br><br>The packaging for the product will undergo several updates including an update to the side print of the box. Additionally, the box will now feature press with certificates that will be printed according to the region. Finally, there will also be changes made to the company information section including the address, telephone number, email and website link. |   |
| Detailed description          | Current design:   | Updated packaging design:   |
|                               |    |  |
|                               | Packaging dimensions will not change.   |   |
| Change reasons                | Design improvement.   |   |
| Affected products information |   |   |
| Model                         | Affected order codes  | Order code changes  |
| TAP100                        | TAP100 *****  | No changes  |

Upcoming change date            2023 Q3

**Change impact**

Risk assessment                    The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.

Suggested implementation plan    Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

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