

TRM240 Product Change Notifications

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Product change notifications (PCN) is way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc.

This page stores information regarding changes made to the [TRM240](#) device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).





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2024.06.19: Visual colour housing changes

Beginning in August 2024, TRM240 modem will be manufactured with a different colour housing.

PCN Number: PCN_TRM240_visual_housing_change_2024_06_19_EN		
Change description		
Change type	Housing colour TRM240 devices will be produced with a new black housing.	
Detailed description	Please note that this change will be implemented gradually, throughout a 3-month transitional period starting in August 2024. During this period, your shipments of TRM240 may consist of either the current design or the new one described above. Current design:   New design:   The housing dimensions will not be changed.	
Change reasons	Design improvement.	
Affected products information		
Model	Affected order codes	Order code changes
TRM240	TRM240 *****	N/A
Upcoming change date	2024 August	
Change impact		
Risk assessment	Marketing material such as photos might need replacing.	
Suggested implementation plan	Marketing material regarding the changes will be found at our wiki: https://wiki.teltonika-networks.com/view/TRM240_Marketing_Material For more detailed information please contact your sales representative.	
Acknowledgement of PCN receipt		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above		

To download the pdf version of this notification, [click here](#).

2020.08.14: changes in bottom labeling

Effective 2020, week 36, TRM240 modems will be produced with modified bottom labeling/engraving.

Change description

Change type External/visual
The product code will be removed from the bottom labeling/engraving. The formatting for the remaining information on the labeling/engraving will be adjusted. Product code information will also be removed from the QR code.

Detailed description The labeling on the product packaging will stay unchanged.
Old version: New version:

Change reasons Placing product code on the product itself is misleading, product code describes what is included in the product equipment package, not in the product itself.

Affected products information

All TRM2** ***** product codes are affected. No product code changes.

Product release date

2020, week 36

Change impact

Risk assessment The exact product code will not be present on the product itself, the exact product code will be found on the packaging box or determined by serial number. This might impact marketing materials due to changing contents of the bottom informational laser engraving.

Suggested implementation plan No implementation plan needed

Acknowledgement of PCN receipt

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