

TRM500 Product Change Notifications

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Product change notifications (PCN) is way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc.

This page stores information regarding changes made to the [TRM500](#) device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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2024.09.18: EAN Code Change

Starting from October 1st 2024, new order codes created will have their own unique EAN codes.

PCN Number: PCN_EAN_Code_Change_TRM500_2024.09.18_EN

Change description

Change type	Logistics change
Detailed description	The product identification system is being updated by assigning unique EAN codes to each new order code created from October 1st.
Change reasons	Improving product traceability, inventory management, and logistics accuracy across ordering and distribution systems.

Affected products information

Model	Affected order codes	Order code changes
TRM500	TRM500 *****	No changes
Upcoming change date	October 1st, 2024	

Change impact

Risk assessment	Every order code, created after this change, will have its own unique EAN code. Therefore, it might cause the need to review inventory management and ordering processes.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

To download the pdf version of this notification, [click here](#).