

# TSW010 Product Change Notifications

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**Product change notifications (PCN)** is way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc.

This page stores information regarding changes made to the [TSW010](#) device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).





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## 2024.04.25: Screw Change

From Q3 of 2024, TSW010 device will be manufactured with uncoated stainless steel screws.

PCN Number: PCN_SCREW_CHANGE_2024_04_25_EN		
<b>Change description</b>		
Change type	Mechanical	
Detailed description	Starting from Q3 of 2024 the previously utilized black-coated screws will be replaced with uncoated stainless steel in TSW010 device. There are no other changes to the screws	
Change reasons	Current screw: 	Updated screw: 
Increasing quality.		
<b>Affected products information</b>		
Model	Affected order codes	Order code changes
TSW010	TSW010 *****	No changes
Upcoming change date	2024 Q3	
<b>Change impact</b>		
Risk assessment	Marketing materials, such as photos, might need replacement.	
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.	
<b>Acknowledgement of PCN receipt</b>		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.		

To download the pdf version of this notification, [click here](#).

## 2023.04.17: Product packaging changes

Starting from Q3 2023 TSW010 product packaging will be changed.

<b>Change description</b>		
Change type	Packaging	
Detailed description	Starting from Q3 2023 TSW010 polyurethane foam insert will be replaced by honeycomb insert made from cardboard.	
	Current design: 	Updated packaging design: 
	Packaging dimensions will not change.	

Change reasons                      This change will improve structural stability, enhance impact resistance, and reduce environmental impact.

**Affected products information**

Model	Current order code	New order code
TSW010	TSW010 *****	No changes
Upcoming change date	2023 Q3	

**Change impact**

Risk assessment	The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information please contact your sales representative.

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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