

TSW100 Product Change Notifications

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Product change notifications (PCN) is way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc.

This page stores information regarding changes made to the [TSW100](#) device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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2024.06.19: New hardware revision

Starting from 2024 Q3, TSW100 switch will be produced with new hardware revision. These changes include the use of a different networking chip and transition to PoE alternative A instead of alternative B.

PCN Number: PCN_TSW100_New_Hardware_2024_06_19

Change description

Change type	Hardware change	
Detailed description	In order to ensure better compatibility with other devices, starting from 2024 Q3, TSW100 switch will be produced with PoE alternative A. The change in the networking chip does not impact functionality in any way. For more information about PoE alternative A and alternative B, please visit: wiki.teltonika-networks.com/view/TSW100_First_Start	
Change reasons	Increasing compatibility and reducing lead times	

Affected products information

Model	Affected order codes	New Order codes
TSW100	TSW100 *0****	TSW100 *1****
Upcoming change date	2024 Q3	

Change impact

Risk assessment	Devices exclusively dependent on PoE alternative B will be incompatible with the TSW100 switch. However, it's important to note that such instances are uncommon. The ordering process may need to be reviewed due to changes in the ordering codes.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.

Acknowledgement of PCN receipt



If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

To download the pdf version of this notification, [click here](#).

2023.09.25: Product packaging changes

Starting from Q4 2023 TSW100 product packaging will be changed.

Change description

Change type	Packaging	
Detailed description	Starting from Q4 2023 TSW100 polyurethane foam insert will be replaced by honeycomb insert made from cardboard. Current design: 	Updated packaging design: 
	Packaging dimensions will not change.	

Change reasons This change will improve structural stability, enhance impact resistance, and reduce environmental impact.

Affected products information

Model	Order codes	New order code
TSW100	TSW100 000040, TSW100 000050	No changes
Upcoming change date	2023 Q4	

Change impact

Risk assessment The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.

Suggested implementation plan Information included in this PCN will help adapt to the upcoming changes. For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt

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2020.08.14: changes in bottom labeling

Effective 2020, week 36, TSW100 switches will be produced with modified bottom labeling/engraving.

Change description

Change type External/visual

Detailed description The product code will be removed from the bottom labeling/engraving. The formatting for the remaining information on the labeling/engraving will be adjusted. Product code information will also be removed from the QR code. The labeling on the product packaging will stay unchanged.

Old version:	New version:
<input type="checkbox"/>	<input type="checkbox"/>

Change reasons Placing product code on the product itself is misleading, product code describes what is included in the product equipment package, not in the product itself.

Affected products information

All TSW1** ***** product codes are affected. No product code changes.

Product release date 2020, week 36

Change impact

Risk assessment The exact product code will not be present on the product itself, the exact product code will be found on the packaging box or determined by serial number. This might impact marketing materials due to changing contents of the bottom informational laser engraving.

Suggested implementation plan No implementation plan needed

Acknowledgement of PCN receipt

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