

TSW210 Product Change Notifications

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Product change notifications (PCN) is way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc.

This page stores information regarding changes made to the [TSW210](#) device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).





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2024.03.19: Visual colour housing changes

Beginning in July 2024, TSW210 router will be manufactured with a different colour housing.

PCN Number: PCN_TSW210_2024.03.19_EN

| Change description | | |
|-------------------------------|---|---|
| Change type | Housing colour TSW210 devices will be produced with a new black housing. | |
| Detailed description | Please note that this change will be implemented gradually, throughout a 3-month transitional period starting in July 2024. During this period, your shipments of TSW210 may consist of either the current design or the new one described above. | |
| | Current design: | New design: |
| |  |  |
| Change reasons | The housing dimensions will not be changed. | |
| | Design improvement. | |
| Affected products information | | |
| Model | Affected order codes | Order code changes |
| TSW210 | TSW210 ***** | N/A |
| Upcoming change date | 2024 July | |
| Change impact | | |
| Risk assessment | Marketing material such as photos might need replacing. | |
| Suggested implementation plan | Marketing material regarding the changes will be found at our wiki: | |
| | https://wiki.teltonika-networks.com/view/TSW210_Marketing_Material For more detailed information please contact your sales representative. | |





Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, [click here](#).

2024.03.19 TSW210 DIN Rail bracket change

Starting from 2024 Q2, TSW210 switch will be produced with integrated DIN Rail bracket.

| | | |
|--|---|---|
| PCN Number: PCN_TSW210_2023.03.19 | | |
| Change description | | |
| Change type | Mechanical | |
| Detailed description | <p>Beginning in Q2 of 2024, the current screw-on DIN Rail bracket in the TSW210 switch will be replaced with an integrated one. The new DIN Rail bracket will be shifted to the left by 0.96 mm.</p> <p>Please note that this change will be implemented gradually, throughout a 3-month transitional period starting from Q2 2024, batch 33. During this period, your shipments of TSW210 may consist of either the current screw-on DIN Rail bracket or the new one described above. For inquiries regarding custom order codes, please contact your designated sales representative.</p> | |
| | Old DIN Rail bracket: | New DIN Rail bracket: |
| |  |  |
| | Dimensions of old DIN Rail bracket: | Dimensions of new DIN Rail bracket: |
| |  |  |
| Packaging dimensions will not change. | | |
| Change reasons | Structural improvement | |
| Affected products information | | |
| Model | Affected order codes | Order code changes |
| TSW210 | TSW210 ***** | No changes |
| Upcoming change date | 2024 Q2 | |
| Change impact | | |
| Risk assessment | The product handling process may require review. Marketing materials, such as photos, might need replacement. | |
| Suggested implementation plan | Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative. | |
| Acknowledgement of PCN receipt | | |
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2024.01.18: EEPROM Change

Starting from 2024 Q2, TSW210 switch will be produced with a different EEPROM hardware component.

| | | |
|--|---|--------------------|
| PCN Number: PCN_TSW210_2024_01_18_EN | | |
| Change description | | |
| Change type | Hardware change | |
| Detailed description | In order to reduce lead times for TSW210 switch, starting from 2024 Q2, the EEPROM hardware component will be replaced with an analog part. | |
| Change reasons | Decreasing product lead time | |
| Affected products information | | |
| Model | Affected order codes | Order code changes |
| TSW210 | TSW210 ***** | No changes |
| Upcoming change date | 2024 Q2 | |
| Change impact | | |
| Risk assessment | No risk factors have been identified during the evaluation of this change. However, it is recommended to conduct an independent review to ensure alignment with specific circumstances and requirements | |
| Suggested implementation plan | No implementation plan needed. | |
| Acknowledgement of PCN receipt | | |
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2023.04.17: Product packaging changes

Starting from Q3 2023 TSW210 product packaging will be changed.

| | | |
|---------------------------------------|---|---|
| Change description | | |
| Change type | Packaging | |
| Detailed description | Starting from Q3 2023 TSW210 polyurethane foam insert will be replaced by honeycomb insert made from cardboard. | |
| | Current design: | Updated packaging design: |
| |  |  |
| Packaging dimensions will not change. | | |

Change reasons This change will improve structural stability, enhance impact resistance, and reduce environmental impact.

Affected products information

| | | |
|----------------------|--------------------|----------------|
| Model | Current order code | New order code |
| TSW210 | TSW210 ***** | No changes |
| Upcoming change date | 2023 Q3 | |

Change impact

| | |
|-------------------------------|---|
| Risk assessment | The product handling and storage process may require review. Marketing materials, such as photos, might need replacement. |
| Suggested implementation plan | Information included in this PCN will help adapt to the upcoming changes. For more detailed information please contact your sales representative. |

Acknowledgement of PCN receipt



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2022.10.24: QSG flyer replacement

Starting from 2022, week 44, TSW210 routers will come with a new QSG flyer in the packaging.

Change description

| | |
|----------------------|--|
| Change type | Replacement of QSG flyer |
| Detailed description | TSW210 devices manufactured starting from Q4 2022 will have a new QSG flyer in the packaging. The new QSG flyer includes the short version of QSG with a QR code/link to the full Web QSG version: teltonika-networks.com/QSG_TSW210 . Previous design:  New design:  The new flyer will include QR codes with URL links to RMS and the Web version of the QSG (Quick Start Guide) for the TSW210. |
| Change reasons | Reducing environmental impact. |

Affected products information

| | | |
|----------------------|----------------------|--------------------|
| Model | Affected order codes | Order code changes |
| TSW210 | TSW210 ***** | No changes |
| Upcoming change date | 2022, week 44 | |

Change impact

| | |
|-------------------------------|---|
| Risk assessment | Marketing material such as photos might need replacing. |
| Suggested implementation plan | Information included in this PCN will help adapt to the upcoming changes. |

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