

# TSW304 Product Change Notifications

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**Product change notifications (PCN)** is way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc.

This page stores information regarding changes made to the [TSW304](#) device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).





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## 2023.05.17: Product packaging changes

Starting in Q4 of 2023, changes will be made to the packaging of the TSW304 product.

### Change description

Change type	Packaging	
	Starting from Q4 2023, the current polyurethane foam insert used for TSW304 will be substituted with a honeycomb insert made from cardboard.	
Detailed description	Current: 	New: 
	Packaging dimensions will not change.	
Change reasons	This change will lead to an improvement in the structural stability, impact resistance, and environmental impact reduction.	

### Affected products information

Model	Current order code	Order code changes
TSW304	TSW304 *****	No changes
Upcoming change date	2023 Q4	

### Change impact

Risk assessment	The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.
Suggested implementation plan	The information included in this PCN will help adapt to the upcoming changes. For more detailed information, please get in touch with your sales representative.

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

To download the pdf version of this notification, [click here](#).