$https://wiki.teltonika-networks.com/view/Template:Rms_manual_management_device_submenu_add_device$

Template:Rms manual management device submenu add device

To add a new device(s) to RMS, go to the RMS web page, Left sidebar panel, (**Management** \rightarrow **Devices**) and click on **Devices** submenu.

Scroll your mouse pointer to the Top control **Device** menu and select **Add device** (Device \rightarrow Add device).

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Watch a Youtube tutorial:

Step by step instructions

Alternatively, read these step-by-step instructions to learn how to add a new device(s).

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- Make sure your device has an Internet connection.
- Follow the directions above to locate the correct menu item.
- 1. Select the desired **company** to which you will be adding the device.
- 2. Select the **model** type of the device you will be adding.
- 3. Enable **device service** if you want the device to be able to connect to the RMS platform (This will activate a trial credit or credit from your RMS company credit pool)
- 4. Provide the necessary details: input the desired device name, **serial number**, **LAN MAC** address, and the device's **current admin password**.
- 5. Click **Submit** if all details are correct and you're ready to add the device to your RMS company.
- Wait for about a minute for the system to finish adding the device(s). You will know the process is finished when the word "Done" appears under the Status field.
- After closing the pop-up window, you will see the newly added device(s) a the top of the device table.

RMS Authentication code

In some cases, while adding the device, you will be provided an **authentication code**. This code is not related to the device's admin/root password. Code is only used to authorize the device with the associated RMS Company.

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• This authentication code for the provided device must be inserted in the devices RMS configuration.

Note: authentication code can only be inserted on devices with RutOS firmware 07.07.x and above.

- 1. In device's **WebUI**, navigate to **Services -> Cloud Solutions -> RMS**.
- 2. In the field **Authentication code**, type in the code that was provided to you by RMS while adding the device. *If you missed the authentication code during device registration, you can view it in the* **Device's details** page in RMS or by changing table settings in the **Devices** page to display the Authentication code column.
- 3. Save the change by clicking **Save & Apply**.

https://wiki.teltonika-networks.com/view/Fil e:Rms_faq_add_device4.mp4 Adding a device with Authentication code

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Important!

- Click the plus (>) symbol to add more than one device.
- **Enable auto crediting checkmark** if checked, a credit will automatically be assigned to the added device (if there are credits available).
- You can close the pop-up window earlier if you wish.
- When the status circle turns green, the system will have finished adding the device to RMS.

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Locating serial, MAC, IMEI

You can find the serial number, LAN MAC address, IMEI on the device or in the **WebUI**. For RUTX11 **Services** \rightarrow **Cloud Solutions** \rightarrow **RMS** or check for more information <u>RUTX11 RMS page in</u> <u>Cloud Solutions</u>. And for example, for RUT955, go to the **System** \rightarrow **Administration** \rightarrow **RMS** or visit <u>RUT955 RMS page in Administration</u> for more information.

Important! Make sure you are using the LAN MAC address when adding a device to RMS.