RMS Maintenance history

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This page is used to inform customers about any scheduled and planned maintenance as well as the history of any past maintenance instances. This does not include any unintended outages, it is primarily only downtimes that are planned well in advance.

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Contents

2023.02.27

Maintenance description

Maintenance scope	System-wide
Extent of maintenance	All RMS functionalities will be affected, including RMS API. Devices will become offline and will have to reconnect once RMS maintenance is complete. The RMS website will become unreachable and the RMS API will become unusable during the time of maintenance. This maintenance also includes other major changes to RMS, which can be found in here - **RMS Product Change Notifications**
Date and time of maintenance (UTC time)	2023-02-27 02:00 AM to 03:00 AM
Reason for maintenance	Server-side updates

2023.02.01

Maintenance description

Maintenance scope	RMS Connect
Extent of maintenance	The RMS Connect functionality will become unreachable. All active remote links will be temporarily disabled, new links will not be able to be generated. Links will be reinitialized after maintenance is complete.
Date and time of maintenance (UTC time)	2023-02-27 11:00 AM to 12:00 PM
Reason for maintenance	Server-side updates to the RMS Connect functionality.