https://wiki.teltonika-networks.com/view/RMS\_Remote\_Access

# **RMS Remote Access**

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## Summary

Remote access is a service, which lets you connect directly to the devices (inc. third-party ones), that are connected to Teltonika's equipment using various protocols such as SSH, Telnet, HTTP(S), RDP, VNC, and SFTP.

# **Overview**

By navigating to **RMS Connect** -> **Remote access**, you'll be greeted with this screen. Here, you'll be able to:

- 1. Add new connections
- 2. Search and filter through existing ones using various parameters such as protocol, tag, or company used in connection
- 3. Change how this list will be displayed and refresh the data.

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# **Adding connection**

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Connecting using auto mode

To add a new connection - click + ADD, in the pop-up menu you'll be able to create a new direct connection through a Teltonika device. There, you'll have 2 Options - Auto or manual.

In **auto** mode, you'll get to choose:

- Device, through which a direct connection will be made.
- IP, to which you'll be connecting.
- Which protocol/port will be used.

Connecting using manual mode

In **manual** mode you'd have to:

- Write IP to which you'll be connecting
- Type through which port connection will be made
- Which protocol will be used
- Through which RMS device this connection will be made

## **Connection view**

By clicking on any connection in the list, you'll be taken to its overview. 🗵 In this windows, you can:

- 1. View its connectivity parameters.
- 2. View device details through which the connection is active.
- 3. Generate a new connection link for the desired time, view existing connection links and additional actions with connection link:
  - 1. Open it.
  - 2. Copy link.
  - 3. Refresh link.
  - 4. Remove link.
- 4. View any recent remote access logs.

### Protocols

In total there are 7 different protocols which can be used for Remote Access:

- SSH
- Telnet
- HTTP/HTTPS
- RDP/VNC
- SFTP

### **Access history**

Access history can be found on the left sidebar, under <u>RMS Connect</u> section. Here, you'll be able to monitor who accessed your devices using RMS connect services by their access time, and data usage. So n this table you can:

- 1. Switch between logs of Remote Access or logs of Mobile Access.
- 2. Choose desired date range.
- 3. Filter by company, email, protocol, or by specific remote access connection
- Additionally, you can change how the table is displayed.