# RUT230 Product Change Notifications



**Product change notifications** (**PCN**) is a way of informing customers of upcoming changes related to Teltonika Networks products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc. Changes related to a product's firmware are not included in PCNs (click here to see the firmware changelog).

This page stores information regarding changes to the RUT230 device. Below you will find a list of both upcoming and already implemented changes sorted by newest to oldest (top to bottom).

□

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## 2020.10.16: top device marking changes

Effective 2020, week 51, RUT230 router top stickers will be replaced by laser engravings transitional period is 1 month.

| **Change description** | | |
|---|---|---|
| Change type | External/visual | |
| Detailed description | The top sticker will be replaced by laser engravings. Information will remain the same.<br>Old version:<br>New version: | |
| Change reasons | To improve manufacturing speed, efficiency, and reliability. In addition, increasing quality, precision, durability of marking and reducing environmental impact. | |
| **Affected products information** | | |
| All RUT2** ****** product codes are affected. No product code changes. | | |
| Product release date | | 2020, week 51 |
| **Change impact** | | |
| Risk assessment | No risk factors encountered with this change | |
| Suggested implementation plan | No implementation plan needed | |
| **Acknowledgement of PCN receipt** | | |
| If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above | | |

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## 2020.08.14: changes in bottom labeling

Effective 2020, week 36, RUT230 routers will be produced with modified bottom labeling/engraving.

| **Change description** |
|---|

| | |
|---|---|
| Change type | External/visual |
| Detailed description | The product code will be removed from the bottom labeling/engraving. The formatting for the remaining information on the labeling/engraving will be adjusted. Product code information will also be removed from the QR code.<br>The labeling on the product packaging will stay unchanged.<br>Old version: New version:<br>  |
| Change reasons | Placing product code on the product itself is misleading, product code describes what is included in the product equipment package, not in the product itself. |

**Affected products information**

All RUT2** ****** product codes are affected. No product code changes.

| | |
|---|---|
| Product release date | 2020, week 36 |

**Change impact**

| | |
|---|---|
| Risk assessment | The exact product code will not be present on the product itself, the exact product code will be found on the packaging box or determined by serial number. This might impact marketing materials due to changing contents of the bottom informational laser engraving. |
| Suggested implementation plan | No implementation plan needed |

**Acknowledgement of PCN receipt**

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# 2020.06.19: end of production

Effective December 15th, 2020, it will not be possible to order RUT230 series devices.

**Change description**

| | |
|---|---|
| Change type | End of Production |
| Detailed description | Orders for **RUT230** ****** can be placed until **2020-12-15**<br>Production for **RUT230** ****** shall continue up until **2021-12-15**, depending on placed orders |
| Change reasons | End of Production |
| Change date | **2020-12-15** |

**Affected products**

| Model | Removed order code | Replacement order code |
|---|---|---|
| RUT230 | All RUT230 ****** codes are affected | RUT240 ****** |

**Change impact**

| | |
|---|---|
| Risk assessment | 1. Extra stock planning necessary, as it won't be possible to order any quantities after **2020-12-15**<br>2. All running or upcoming projects, that utilize RUT230, must be reviewed and appropriate action taken |
| Suggested action taken | You must contact your Teltonika sales manager who will advise you regarding planning orders or best approach for migrating from RUT230. |

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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# 2020.02.28: bottom device marking changes

Effective 2020, week 10, RUT230 router bottom stickers will be replaced by laser engravings.

**Change description**

| | |
|---|---|
| Change type | External/visual |
| Detailed description | The bottom sticker will be replaced by laser engravings. Information will remain the same.<br>Old version: New version:<br>  |
| Change reasons | To improve manufacturing speed, efficiency, and reliability. In addition, increasing quality, precision, durability of marking and reducing environmental impact. |

**Affected products information**

All RUT2** ****** product codes are affected. No product code changes.

| | |
|---|---|
| Product release date | 2020, week 10 |

**Change impact**

| | |
|---|---|
| Risk assessment | No risk factors encountered with this change |
| Suggested implementation plan | No implementation plan needed |

**Acknowledgement of PCN receipt**

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# 2019.09.12: order code changes

Effective October 2019 (transitional period – 1 month) standard order codes for RUT230 will change. All order codes from this category will become obsolete: RUT230 *0****

**Change description**

| | |
|---|---|
| Change type | Order code removed |
| Detailed description | The order code **RUT230 *0**** with UC20-E module will be replaced with order code **RUT230 *1**** with UC20-G (Global) module. **RUT230 *0**** order code with UC20-E module supported 3G: B1, B8 2G: B2, B3, B5, B8 frequencies. **RUT230 *1**** order code UC20-G module supports **Global** frequencies: 3G: B1, B2, B5, B8, B19 2G: B2, B3, B5, B8. |
| Change reasons | UC20-E module replaced by UC20-G module. |
| Product release date | October 2019 |

**Affected products**

| Model | Removed order code | Replacement order code |
|---|---|---|
| RUT230 | RUT230 *0**** | RUT230 *1**** |

**Change impact**

| | |
|---|---|
| Risk assessment | 1. From now on you will have to order RUT230 using one of the valid ordering codes from RUT230 *1**** code category.<br>2. If you use smart and/or automated order processing and warehousing systems you must update information regarding RUT230 order code with correct updated order code. |
| Suggested implementation plan | You must contact your Teltonika sales manager who will advise you regarding the correct new RUT230 order code suiting your demands for package contents and included accessories. |

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# 2019.06.19: device flash memory change

Effective 2019, week 33, RUT230 routers will be produced with a different type of flash memory.

**Change description**

| | |
|---|---|
| Change type | Device flash memory changed |
| Detailed description | RUT2** series flash memory changes.<br>Old firmware versions will not support new flash memory, meaning that only RUT2XX_R_00.01.07 and newer firmwares will work with updated hardware.<br>Custom firmwares built on previous SDK versions will also not work. |
| Change reasons | Reducing product lead times. |

**Affected products information**

All RUT2** ****** product codes are affected. No product code changes.

Product release date: 2019, week 33

**Change impact**

| | |
|---|---|
| Risk assessment | All risks are firmware related. |
| Suggested implementation plan | Firmware downloads for the device can be found here.<br>For more detailed information please contact your sales representative. |

**Acknowledgement of PCN receipt**

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# 2018.11.16: new top sticker

Effective December 2018, week 50, RUT230 routers will be produced with a **new top sticker**.

**Change description**

| | | |
|---|---|---|
| Change type | External/visual | |
| Detailed description | Top sticker design improved<br>Old version:<br> | New version:<br> |
| Change reasons | Visual changes | |
| Product release date | December 2018, week 50 | |

**Affected products**

| Model | Affected order codes | Order code changes |
|---|---|---|
| RUT230 | RUT230 *****0 | No changes |

**Change impact**

| | |
|---|---|
| Risk assessment | Marketing material such as photos might need replacing |
| Suggested implementation plan | Related marketing material can be found **here** |

**Acknowledgement of PCN receipt**

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