

RUT260 Product Change Notifications

Product change notifications (PCN) is a way of informing customers of upcoming changes related to Teltonika Networks products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc. Changes related to a product's firmware are not included in PCNs ([click here](#) to see the firmware changelog).

This page stores information regarding changes to the [RUT260](#) device. Below you will find a list of both upcoming and already implemented changes sorted by newest to oldest (top to bottom).

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2024.05.15: Updated PCB and Firmware Support Changes

Starting from August 2024, RUT260 devices will be manufactured with updated PCB.

PCN Number: PCN_RUT260_PCB_2024.05.15

Change description

Change type	Hardware change
Detailed description	Starting in August 2024, RUT260 devices will be manufactured with an updated PCB, that will change the controls of I/O within the 4-pin connector. Important Note: Due to this hardware change downgrading to firmware versions below RutOS RUT2M_R_00.07.07.3 is no longer supported. Please note that this change will be implemented gradually, throughout a 3-month transitional period starting in August 2024. During this period, your shipments of RUT260 may consist of either the current design or the new one described above.
Change reasons	Will improve future opportunities to expand the product's functionality.

Affected products information

Model	Affected order codes	Order code changes
RUT260	RUT260 *****	No changes
Upcoming change date	August 2024	

Change impact

Risk assessment	<ul style="list-style-type: none">• Devices with the new hardware changes will not support firmware versions below RUT2M_R_00.07.07.3• Custom firmware built on previous SDK versions will also not be supported. Please note: this product change notification does not affect any previous RUT260 devices, except new RUT260 devices that will be manufactured with this change.
Suggested implementation plan	Firmware downloads for the device can be found here . For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

To download the pdf version of this notification, [click here](#).

2024.05.15: SMA Connector Update

Starting from August 2024, RUT260 devices will be manufactured with updated SMA connectors.

PCN Number: PCN_RUT260_SMA_2024.05.15



Change description

Change type	Hardware change
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Detailed description

Starting in August 2024, RUT260 devices will be manufactured with updated RP-SMA and SMA connectors. This update will not affect the functionality of the SMA connectors; it is only a change in their form. In the photos displayed below, you can see the change.

Please note that this change will be implemented gradually, throughout a 3-month transitional period starting in August 2024. During this period, your shipments of RUT260 may consist of either the current design or the new one described above.

Current design:  Updated design: 

Change reasons This will improve the effectiveness of device manufacturing.

Affected products information

Model	Affected order codes	Order code changes
RUT260	RUT260 ****	No changes
Upcoming change date	August 2024	

Change impact

Risk assessment No risk factors are associated with this change.
Please note: this product change notification does not affect any previous RUT260 devices, except new RUT260 devices that will be manufactured with this change.

Suggested implementation plan Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.

Acknowledgement of PCN receipt

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2024.03.08: Reset button functionality change RutOS 7.07

With the release of RutOS version 7.07, RUT260 device will experience changes related to the security improvements of the device.

PCN Number: PCN_RUTOS_CHANGE_2024_03_08_EN

Change description

Change type Firmware change

Detailed description Previously, during device resets, logs, RMS connection state data, and SIM PIN settings remained unchanged. However, starting with RutOS firmware version 7.07, all devices will uniformly reset logs, RMS connection state data, and SIM PIN settings to factory defaults when using the reset button. Other reset methods, including WebUI, SMS, and others, will remain unimpacted by this change.

Change reasons Increasing security

Affected products information

Model	Affected order codes	Order code changes
RUT260	RUT260 *****	No changes
Upcoming change date	2024 Q2, with the release of RutOS 7.07	

Change impact

Risk assessment

- The loss of device logs upon utilizing the reset button may disrupt operational records and slow down subsequent troubleshooting efforts.
- Failure to set up the SIM PIN post-reset via the reset button may result in SIM card lockout due to repeated incorrect PIN entries, causing service disruption and requiring either SIM replacement or PIN reset.
- The device is still visible in RMS post-reset but cannot be accessed. Therefore, re-adding the device to RMS is necessary for continued access.

Suggested implementation plan Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.

Acknowledgement of PCN receipt

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