RUT301 Product Change Notifications

Product change notifications (**PCN**) is a way of informing customers of upcoming changes related to Teltonika Networks products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc. Changes related to a product's firmware are not included in PCNs (click here to see the firmware changelog).

This page stores information regarding changes to the <u>RUT301</u> device. Below you will find a list of both upcoming and already implemented changes sorted by newest to oldest (top to bottom).

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With the release of RutOS version 7.07, RUT301 device will experience changes related to the security improvements of the device.

PCN Number: PCN_RUTOS_CHANGE_2024_03_08_EN		
Change description		
Change type	Firmware change	
Detailed description	Previously, during device resets, logs and RMS connection state data remained unchanged. However, starting with RutOS firmware version 7.07, all devices will uniformly reset logs and RMS connection state data to factory defaults when using the reset button. Other reset methods will remain unimpacted by this change.	
Change reasons	Increasing security	
Affected products information		
Model	Affected order codes	Order code changes
RUT301	RUT301 *****	No changes
Upcoming change date	2024 Q2, with the release of RutOS 7.07	
Change impact		
Risk assessment	 The loss of device logs upon utilizing the reset button may disrupt operational records and slow down subsequent troubleshooting efforts. The device is still visible in RMS post-reset but cannot be accessed. Therefore, re-adding the device to RMS is necessary for continued access. 	
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming representative.	changes. For more detailed information, please contact your sales
Acknowledgement of PCN receipt		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement		

To download the pdf version of this notification, <u>click here</u>.