RUT850 Product Change Notifications

Product change notifications (**PCN**) is a way of informing customers of upcoming changes related to Teltonika Networks products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc. Changes related to a product's firmware are not included in PCNs (click here to see the firmware changelog).

This page stores information regarding changes to the RUT850 device. Below you will find a list of both upcoming and already implemented changes sorted by newest to oldest (top to bottom).

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Contents

- 1 2021.02.26: end of production
- 2 2020.08.14: changes in bottom labeling
- 3 2019.06.19: device flash memory change
- 4 2018.12.04: supported LTE band changes
- 5 2018.11.16: new top sticker

2021.02.26: end of production

Effective March 31st, 2021, it will not be possible to order RUT850 series devices.

Change description		
Change type	End of Production	
Detailed description	Orders for **RUT850** ****** can be placed until **2021-03-31** Production for **RUT850** ****** shall continue up until **2021-12-31**, depending on placed orders until the date specified.	
Change reasons	End of Production	
Change date	**2021-02-26**	
Affected products		
Model	Removed order code	Replacement order code
RUT850	All RUT850 ****** codes are affected	-
Change impact		
Risk assessment	1. Extra stock planning necessary, as it won't be possible to order any quantities after **2021-03-31** 2. All running or upcoming projects, that utilize RUT850, must be reviewed and appropriate action taken	
Suggested action taken	Contact your Teltonika Networks sales manager and discuss how this change will affect your business. You should re-check your long-term planning and forecasts. Please discuss with your sales manager the possibility to use a different device from the Teltonika Networks portfolio.	

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

To download the pdf version of this notification, click here.

2020.08.14: changes in bottom labeling

Effective 2020, week 36, RUT850 routers will be produced with modified bottom labeling/engraving.

Change description	
Change type	External/visual

Detailed description	The product code will be removed from the bottom labeling/engraving. The formatting for the remaining information on the labeling/engraving will be adjusted. Product code information will also be removed from the QR code. The labeling on the product packaging will stay unchanged.	
	Old version: 	New version:
Change reasons	Placing product code on the product itself is misleading, product code describes what is included in the product equipment package, not in the product itself.	

Affected products information

All RUT8** ****** product codes are affected. No product code changes.

Product release date	2020, week 36

Change impact

Risk assessment	The exact product code will not be present on the product itself, the exact product code will be found on the packaging box or determined by serial number. This might impact marketing materials due to changing contents of the bottom informational laser engraving.
Suggested implementation plan	No implementation plan needed

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2019.06.19: device flash memory change

Effective 2019, week 28, RUT850 routers will be produced with a different type of flash memory.

Change description

Change type	Device flash memory changed
Detailed description	RUT850 series flash memory changes. Old firmware versions will not support new flash memory, meaning that only RUT850_R_00.01.03.4 and newer firmwares will work with updated hardware. Custom firmwares built on previous SDK versions will also not work.
Change reasons	Reducing product lead times.

Affected products information

All RUT8** ****** product codes are affected. No product code changes.

Product release date	2019, week 28

Change impact

Risk assessment	All risks are firmware related.
Suggested implementation plan	Firmware downloads for the device can be found here. For more detailed information please contact your sales representative.

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2018.12.04: supported LTE band changes

Effective February 2019, RUT850 routers will have different supported LTE bands.

Change description

Change type	Different LTE band support
Detailed description	Supported LTE frequency band list updated: Added LTE FDD B28A (703-718/758-773 MHz) Removed LTE FDD/WCDMA B5
Change reasons	LTE B28A support
Product release date	February 2019

Affected products

Model	Affected order codes	Order code changes
RUT850	RUT850 3*****	RUT850 9*****

Change impact

Risk assessment	Device behaviour might change due to supported band list changes
Suggested implementation plan	If any band mismatch is suspected - samples are available to order.

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2018.11.16: new top sticker

Effective December 2018, week 50, RUT850 routers will be produced with a **new top sticker**.

Change description		
Change type	External/visual	
Detailed description	Top sticker design improved Old version: 	New version: 
Change reasons	Visual changes	
Product release date	December 2018, week 50	
Affected products		
Model	Affected order codes	Order code changes
RUT850	RUT850 *****0	No changes
Change impact		
Risk assessment	Marketing material such as photos might need replacing	
Suggested implementation plan	Related marketing material can be found **here**	

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