RUT950 Product Change Notifications

Product change notifications (**PCN**) is a way of informing customers of upcoming changes related to Teltonika Networks products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc. Changes related to a product's firmware are not included in PCNs ([click here](#) to see the firmware changelog).

This page stores information regarding changes to the [RUT950](#) device. Below you will find a list of both upcoming and already implemented changes sorted by newest to oldest (top to bottom).

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Contents

2023.09.04: Packaging box changes

Starting from Q4 2023, batch 149, the product packaging of RUT950 will be updated with the following changes.

Change description

Change type	Packaging
Detailed description	The fibre inserts of each product and its accessories will be replaced with individual cardboard boxes. Of those boxes, the product box will include the Teltonika Networks logo and company information, and accessory boxes will include the accessory name, order code, image, EAN barcode, and QR code. Any empty space in the packaging will be filled with Corrugated fibreboard fillers.These updates are meant to reduce the environmental footprint of our products, with eliminating plastic packaging being the primary focus. Please note that this change will be implemented gradually, throughout a 4-month transitional period starting from Q4 2023, batch 149. During this period, your shipments of RUT950 may consist of either the current packaging or the new one described above. For inquiries regarding custom order codes, please contact your designated sales representative.

Current packaging: | **Updated packaging:**

 |

Device box: | **Corrugated carton filler:**

 |

Packaging dimensions will not change.

Change reasons	Design improvement.

Affected products information

Model	Affected order codes	Order code changes

RUT950	RUT950 *****	No changes
Upcoming change date	2023 Q4	

Change impact

Risk assessment	The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, click here.

2023.04.17: Product packaging changes

Starting from 2023 Q2 RUT950 router product packaging will be changed.

Change description

Change type	Packaging	
Detailed description	The packaging for the product will undergo several updates including an update to the side print of the box. Additionally, the box will now feature press with certificates that will be printed according to the region. Finally, there will also be changes made to the company information section including the address, telephone number, email and website link.	
	Current design:	Updated packaging design:
	Packaging dimensions will not change.	
Change reasons	Design improvement.	

Affected products information

Model	Affected order codes	Order code changes
RUT950	RUT950 *****	No changes
Upcoming change date	2023 Q2	

Change impact

Risk assessment	The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt

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2023.02.13: MAC address range change

All Teltonika Networks devices manufactured starting from 2023, week 9 will have additional new MAC address range.

Change description

Change type	MAC address range
Detailed description	All Teltonika Networks devices manufactured starting from 2023, week 9 may have a MAC address from the new MAC address range **20:97:27:00:00:00 - 20:97:27:FF:FF:FF**, as well as the current MAC address range 00:1E:42:00:00:00 - 00:1E:42:FF:FF:FF
Change reasons	Endpoint of the previous MAC address range.

Affected products information

Model	Affected order codes	Order code changes
All Teltonika Networks devices	All order codes	No changes
Upcoming change date	2023, week 9	

Change impact

Risk assessment	Device install procedures or any automated solutions might need modifications.
Suggested implementation plan	For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt

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2022.08.18: Default password change

All RUT950 devices manufactured starting from 2022, week 35, will have unique default password.

Change description

Change type	Default password change
Detailed description	RUT950 devices manufactured starting from Q3 2022 will have unique default password.
Change reasons	Increasing device security

Affected products information

Model	Affected order codes	Order code changes
RUT950	RUT950 ******	No changes
Upcoming change date	2022, week 35	

Change impact

Risk assessment	Device install procedures or any automated solutions might need modifications. **Please note:** this product change notification does not affect any previous RUT950 devices.
Suggested implementation plan	For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt

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2022.08.18: QSG flyer replacement

Starting from 2022, week 35, RUT950 routers will come with a new QSG flyer in the packaging.

Change description

Change type	Replacement of QSG flyer
	RUT950 devices manufactured starting from Q3 2022 will have a new QSG flyer in the packaging. The new QSG flyer includes the short version of QSG with a QR code/link to the full Web QSG version: [teltonika-networks.com/QSG_RUT950](#)
Detailed description	Previous design: New design:
	The new flyer will include QR codes with URL links to RMS and the Web version of the QSG (Quick Start Guide) for the RUT950.
Change reasons	Reducing environmental impact.

Affected products information

Model	Affected order codes	Order code changes
RUT950	RUT950 ******	No changes
Upcoming change date	2022, week 35	

Change impact

Risk assessment	Marketing material such as photos might need replacing.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes.

Acknowledgement of PCN receipt

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2022.08.18: Changes in engraving/labeling

Starting from 2022, week 35, RUT950 routers will be produced with modified bottom engraving/labeling.

Change description

Change type	External/visual
	The device's unique default password will be added to the bottom engraving/labeling. The formatting for the remaining information on the labeling/engraving will be adjusted, and the Fira font will be used instead of Arial. The device's unique default password information will also be added to the QR code Information displayed after scanning QR code with syntax:
	WIFI:T:WPA;S:{{WIFISSID}};P:{{PASSWORD}};SN:{{SERIAL}};I:{{IMEI}};M:{{MAC}};U:admin;PW:{{DEVICEPASSWORD}};B:{{BATCH}};
Detailed description	From the device top engraving/labeling, the previously relevant authentication information text will be removed: **User/Pass: admin/admin01**.
	The labeling on the product packaging will stay unchanged.
	Old top engraving/labeling: **New top engraving/labeling:**
	Old bottom engraving/labeling: **New bottom engraving/labeling:**
Change reasons	To accommodate the change from the standard default password to a unique default password for each device.

Affected products information

Model	Affected order codes	Order code changes

RUT950	RUT950 ******	No changes
Upcoming change date	2022, week 35	

Change impact

Risk assessment	Changes to top labeling/engraving. Device's unique default password will be present on the product itself. This might impact marketing materials due to changing contents of the bottom informational engraving/labeling.
Suggested implementation plan	No implementation plan needed

Acknowledgement of PCN receipt

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2020-11-06: old design end of production

Effective January 4th, 2021, RUT950 old design routers will no longer be manufactured.

Change description

Change type	End of Production
	Orders for **RUT950 *G1*** can be placed until **2020-12-15**. Production for **RUT950 *G1*** shall end on **2021-01-04**.
Detailed description	Changes specfic to code migration from **RUT950 HG1*** to **RUT950 U02***: Supported LTE frequency band list updated: Added LTE FDD B28 Removed LTE FDD/WCDMA B5, LTE TDD B38,B40,B41
Change reasons	End of production
Product release date	**2021-01-04**

Affected products

Model	Removed order codes	Replacement order codes
RUT950	RUT950 *G1***	RUT950 *02***

Change impact

Risk assessment	1. Extra stock planning necessary, as it won't be possible to order any quantities after **2020-12-15** 2. All running or upcoming projects, that utilize old design RUT950, must be reviewed and appropriate action taken Old and new design routers are referenced in previous PCN: https://wiki.teltonika-networks.com/view/RUT950_Product_Change_Notifications#2019.01.22:_visual_design_changes
Suggested implementation plan	Marketing material can be found at our wiki: https://wiki.teltonika-networks.com. List of changes included in this PCN will help adopting to changes.

Acknowledgement of PCN receipt

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2020.10.16: top device marking changes

Effective 2020, week 51, RUT950 router top stickers will be replaced by laser engravings transitional period is 1 month.

Change description

Change type	External/visual
	The top sticker will be replaced by laser engravings. Information will remain the same.
Detailed description	Old version: New version:
Change reasons	To improve manufacturing speed, efficiency, and reliability. In addition, increasing quality, precision, durability of marking and reducing environmental impact.

Affected products information

All RUT9** ****** product codes are affected. No product code changes.

Product release date	2020, week 51

Change impact

Risk assessment	No risk factors encountered with this change
Suggested implementation plan	No implementation plan needed

Acknowledgement of PCN receipt

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2020.08.14: changes in bottom labeling

Effective 2020, week 36, RUT950 routers will be produced with modified bottom labeling/engraving.

Change description

Change type	External/visual
Detailed description	The product code will be removed from the bottom labeling/engraving. The formatting for the remaining information on the labeling/engraving will be adjusted. Product code information will also be removed from the QR code. The labeling on the product packaging will stay unchanged.

Old version:	New version:

Change reasons	Placing product code on the product itself is misleading, product code describes what is included in the product equipment package, not in the product itself.

Affected products information

All RUT9** ****** product codes are affected. No product code changes.

Product release date	2020, week 36

Change impact

|	
Risk assessment	The exact product code will not be present on the product itself, the exact product code will be found on the packaging box or determined by serial number. This might impact marketing materials due to changing contents of the bottom informational laser engraving.
Suggested implementation plan	No implementation plan needed

Acknowledgement of PCN receipt

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2020.02.28: bottom device marking changes

Effective 2020, week 10, RUT950 router bottom stickers will be replaced by laser engravings.

Change description

Change type	External/visual
Detailed description	The bottom sticker will be replaced by laser engravings. Information will remain the same.

Old version:	New version:

Change reasons	To improve manufacturing speed, efficiency, and reliability. In addition, increasing quality, precision, durability of marking and reducing environmental impact.

Affected products information

All RUT95* ****** product codes are affected. No product code changes.

Product release date	2020, week 10

Change impact

Risk assessment	No risk factors encountered with this change
Suggested implementation plan	No implementation plan needed

Acknowledgement of PCN receipt

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2019.06.19: device flash memory change

Effective 2019, week 23, RUT950 routers will be produced with a different type of flash memory.

Change description

Change type	Device flash memory changed	
Detailed description	RUT9** series flash memory changes. Old firmware versions will not support new flash memory, meaning that only [RUT9XX_R_00.06.02 and newer firmwares](#) will work with updated hardware. Custom firmwares built on previous SDK versions will also not work.	
	Change reasons	Reducing product lead times.

Affected products information

All RUT9** ****** product codes are affected. No product code changes.

Product release date	2019, week 23

Change impact

Risk assessment	All risks are firmware related.

| Suggested implementation plan | Firmware downloads for the device can be found here. For more detailed information please contact your sales representative. | | |

Acknowledgement of PCN receipt

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2019.01.22: visual design changes

Effective February, 2019, week 7, RUT950 routers will be produced with significant visual design improvements.

Change description

Change type	Mechanical/Housing. Electrical/Power connector.		
	Housing design improved.		
	Current design:		Improved design:
Detailed description	Flat surface mounting possibility integrated. RJ45 socket direction changed. SMA connector positions changed. Sim cards now have dedicated external slots. Top sticker design changes. Housing dimensions (mm): Before: 105.5 (W) x 80 (D) x 45.8 (H) After: 109.5 (W) x 100 (D) x 50 (H) Mounting space requirements (mm): Before: 110 (W) x 150 (D) x 51 (H) After: 110 (W) x 150 (D) x 51 (H)		
Change reasons	Mechanical changes - design improvement.		

Affected products information

Model	Affected order codes	Order code changes
RUT950	RUT950 *****0	RUT950 *02**0
Product release date	February, 2019, week 7	

Change impact

Risk assessment	Marketing material such as photos might need replacing. Cable management and integration procedures might need reviewing due to minor connector layout and visual changes
Suggested implementation plan	Marketing material can be found at our wiki: https://wiki.teltonika-networks.com. List of changes included in this PCN will help adopting to changes.

Acknowledgement of PCN receipt

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2018.12.04: supported LTE band changes

Effective February 2019, RUT950 routers will have different supported LTE bands.

Change description

Change type	Different LTE band support
Detailed description	Supported LTE frequency band list updated: Added LTE FDD B28 Removed LTE FDD/WCDMA B5, LTE TDD B38,B40,B41
Change reasons	LTE B28 support
Product release date	February 2019

Affected products

Model	Affected order codes	Order code changes
RUT950	RUT950 H*****	RUT950 U*****

Change impact

Risk assessment	Device behaviour might change due to supported band list changes
Suggested implementation plan	If any band mismatch is suspected - samples are available to order.

Acknowledgement of PCN receipt

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2018.11.16: new top sticker

Effective December 2018, week 50, RUT950 routers will be produced with a **new top sticker**.

Change description

Change type	External/visual	
Detailed description	Top sticker design improved Old version: 	New version:
Change reasons	Visual changes	
Product release date	December 2018, week 50	

Affected products

Model	Affected order codes	Order code changes
RUT950	RUT950 *****0	No changes

Change impact

Risk assessment	Marketing material such as photos might need replacing
Suggested implementation plan	Related marketing material can be found **here**

Acknowledgement of PCN receipt

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