RUT951 Product Change Notifications

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Product change notifications (PCN) is a way of informing customers of upcoming changes related to Teltonika Networks products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc. Changes related to a product's firmware are not included in PCNs (click here to see the firmware changelog).

This page stores information regarding changes to the <u>RUT951</u> device. Below you will find a list of both upcoming and already implemented changes sorted by newest to oldest (top to bottom).

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2024.03.08: Reset button functionality change RutOS 7.07

With the release of RutOS version 7.07, RUT906 device will experience changes related to the security improvements of the device.

PCN Number: PCN_RUTOS_CHANGE_2024_03_08_EN		
Change description		
Change type	Firmware change	
Detailed description	Previously, during device resets, logs, RMS connection state data, and SIM PIN settings remained unchanged. However, starting with RutOS firmware version 7.07, all devices will uniformly reset logs, RMS connection state data, and SIM PIN settings to factory defaults when using the reset button. Other reset methods, including WebUI, SMS, and others, will remain unimpacted by this change.	
Change reasons	Increasing security	
Affected products information		
Model	Affected order codes	Order code changes
RUT906	RUT906 ******	No changes
Upcoming change date	2024 Q2, with the release of RutOS 7.07	
Change impact		
Risk assessment	 The loss of device logs upon utilizing the reset button may disrupt operational records and slow down subsequent troubleshooting efforts. Failure to set up the SIM PIN post-reset via the reset button may result in SIM card lockout due to repeated incorrect PIN entries, causing service disruption and requiring either SIM replacement or PIN reset. The device is still visible in RMS post-reset but cannot be accessed. Therefore, re-adding the device to RMS is necessary for continued access. 	
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.	
Acknowledgement of PCN receipt		

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

To download the pdf version of this notification, click here.

2024.01.10: New PCB revision

Starting from Q2 2024, RUT951 routers will be manufactured with updated MAIN and RF PCB revisions.

Change description

Change type Hardware change

Starting from Q2 2024, RUT951 routers will be manufactured with updated MAIN and RF PCB revisions. The following are the

detailed updates made to the MAIN and RF boards:

Added new USB HUB
 Added new HISB HABT IO

• Added new USB-UART ICs

Detailed description

• Added SIM cord

 \bullet Added SIM card presence triggers to SoC GPIO

· Added shift register clearing circuitry

• Added pull-down resistors on pins to address potential issues that may arise when shift registers are in the tri-state high-z state. Please note that this change will be implemented gradually, throughout a 3-month transitional period starting from Q2, 2024. During this period, your shipments of RUT951 may consist of either the current packaging or the new one described above.

Change reasons Hardware design improvements

Affected products information

Model Affected order codes Order code changes
RUT951 RUT951 ***** No changes

Upcoming change date Q2 2024

Change impact

Risk assessment New hardware support starts from RUT9M_R_00.07.06 FW version, older FW versions will not be compatible. Custom firmwares

created from an SDK will need adjustments for a new SDK version.

Suggested implementation plan Firmware downloads for the device can be found here. For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt

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2023.09.04: Packaging box changes

Starting from Q4 2023, batch 017, the product packaging of RUT951 will be updated with the following changes.

Change description

Change type Packaging

The fibre inserts of each product and its accessories will be replaced with individual cardboard boxes. Of those boxes, the product box will include the Teltonika Networks logo and company information, and accessory boxes will include the accessory name, order code, image, EAN barcode, and QR code. Any empty space in the packaging will be filled with Corrugated fibreboard fillers. These updates are meant to reduce the environmental footprint of our products, with eliminating plastic packaging being the primary focus. Please note that this change will be implemented gradually, throughout a 4-month transitional period starting from Q4 2023, batch 017. During this period, your shipments of RUT951 may consist of either the current packaging or the new one described above. For inquiries regarding custom order codes, please contact your designated sales representative.

Detailed description

Current packaging:

Updated packaging:

× 2

Device box: Corrugated carton filler:

▼ Packaging dimensions will not change.

Change reasons Design improvement.

Affected products information

ModelAffected order codesOrder code changesRUT951RUT951 *****No changes

Upcoming change date 2023 Q4

Change impact

Risk assessment

The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.

Suggested implementation plan

Information included in this PCN will help adapt to the upcoming changes. For more detailed information please contact your sales

Acknowledgement of PCN receipt

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2023.06.07: QSG flyer replacement

Starting in Q3 of 2023, RUT951 routers will come with a new QSG flyer in the packaging.

Change description

Change type Replacement of QSG flyer

RUT951 devices manufactured starting from Q3 2023 will have a new QSG flyer in the packaging. The new QSG flyer includes multiple languages. English Cormon, Spanish Franch, Italian the short version of QSC with a QR codelink to the full Web QSC.

multiple languages, English, German, Spanish, French, Italian, the short version of QSG with a QR code/link to the full Web QSG version: teltonika-networks.com/QSG_RUT951

version: teltonika-networks.com/QSG_RUT951

Detailed description

Previous design:

New design:

The new flyer will include QR codes with URL links to RMS and the Web version of the QSG (Quick Start Guide) for the RUT951.

Change reasons Introducing additional languages

Affected products information

ModelAffected order codesOrder code changesRUT951RUT951 *******No changesUpcoming change date2023, Q3

Upcoming change date
Change impact

Risk assessment Marketing material such as photos might need replacing.

Suggested implementation plan Information included in this PCN will help adapt to the upcoming changes.

Acknowledgement of PCN receipt

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2023.04.17: Product packaging changes

Starting from 2023 Q2 RUT951 router product packaging will be changed.

Change description

Change type Packaging

The packaging for the product will undergo several updates including an update to the side print of the box. Additionally, the box will never feature preservith contificates that will be printed according to the region. Finally, there will also be changed made to the

now feature press with certificates that will be printed according to the region. Finally, there will also be changes made to the

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company information section including the address, telephone number, email and website link.

Detailed description Current design: Updated packaging design:

Packaging dimensions will not change.

Change reasons Design improvement.

Affected products information

Model Affected order codes Order code changes RUT951 RUT951 ***** No changes

Upcoming change date 2023 Q2

Change impact

Risk assessment

The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.

Information included in this PCN will help adapt to the upcoming changes. For more detailed information please contact your sales

Acknowledgement of PCN receipt

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2023.02.13: MAC address range change

All Teltonika Networks devices manufactured starting from 2023, week 9 will have additional new MAC address range.

Change description

Change type MAC address range

Detailed description

All Teltonika Networks devices manufactured starting from 2023, week 9 may have a MAC address from the new MAC address range

20:97:27:00:00:00 - 20:97:27:FF:FF:FF, as well as the current MAC address range 00:1E:42:00:00:00 - 00:1E:42:FF:FF:FF

Change reasons Endpoint of the previous MAC address range.

Affected products information

ModelAffected order codesOrder code changesAll Teltonika Networks devicesAll order codesNo changes

Upcoming change date 2023, week 9

Change impact

Risk assessment Device install procedures or any automated solutions might need modifications. Suggested implementation plan For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

To download the pdf version of this notification, <u>click here</u>.

2022.08.18: Default password change

All RUT951 devices manufactured starting from 2022, week 35, will have unique default password.

Change description

Change type Default password change

Detailed description RUT951 devices manufactured starting from Q3 2022 will have unique default password.

Affected products information

ModelAffected order codesOrder code changesRUT951RUT951 ******No changes

Upcoming change date 2022, week 35

Change impact

Risk assessment Device install procedures or any automated solutions might need modifications. Please note: this product change notification does

not affect any previous RUT951 devices.

Suggested implementation plan For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

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2022.08.18: QSG flyer replacement

Starting from 2022, week 35, RUT951 routers will come with a new QSG flyer in the packaging.

Change description

Change type Replacement of QSG flyer

RUT951 devices manufactured starting from Q3 2022 will have a new QSG flyer in the packaging. The new QSG flyer includes the

short version of QSG with a QR code/link to the full Web QSG version: teltonika-networks.com/QSG_RUT951

Detailed description Previous design: New design

The new flyer will include QR codes with URL links to RMS and the Web version of the QSG (Quick Start Guide) for the RUT951.

Change reasons Reducing environmental impact.

Affected products information

ModelAffected order codesOrder code changesRUT951RUT951 ******No changes

Upcoming change date 2022, week 35

Change impact

Risk assessment Marketing material such as photos might need replacing.

Suggested implementation plan Information included in this PCN will help adapt to the upcoming changes.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

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2022.08.18: Changes in engraving/labeling

Starting from 2022, week 35, RUT951 routers will be produced with modified bottom engraving/labeling.

Change description

Detailed description

Change type External/visual

The device's unique default password will be added to the bottom engraving/labeling. The formatting for the remaining information on the labeling/engraving will be adjusted, and the Fira font will be used instead of Arial. The device's unique default password information will also be added to the QR code Information displayed after scanning QR code with syntax: WIFI:T:WPA;S:{{WIFISSID}};P:{{PASSWORD}};SN:{{SERIAL}};I:{{IMEI}};M:{{MAC}};U:admin;PW:{{DEVICEPASSWORD}};B:{{BATCH}};

From the device top engraving/labeling, the previously relevant authentication information text will be removed: User/Pass: admin/admin01.

The labeling on the product packaging will stay unchanged.

Old top engraving/labeling: New top engraving/labeling: Old bottom engraving/labeling:

To accommodate the change from the standard default password to a unique default password for each device. Change reasons

Affected products information

Affected order codes Order code changes RUT951 ****** **RUT951** No changes 2022, week 35 Upcoming change date

Change impact

Changes to top labeling/engraving. Device's unique default password will be present on the product itself. This might impact Risk assessment

marketing materials due to changing contents of the bottom informational engraving/labeling.

Suggested implementation plan No implementation plan needed

Acknowledgement of PCN receipt

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