

# RUTXR1 Product Change Notifications

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**Product change notifications (PCN)** is a way of informing customers of upcoming changes related to Teltonika Networks products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc. Changes related to a product's firmware are not included in PCNs ([click here](#) to see the firmware changelog).

This page stores information regarding changes to the [RUTXR1](#) device. Below you will find a list of both upcoming and already implemented changes sorted by newest to oldest (top to bottom).

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## 2024.09.18: EAN Code Change

Starting from October 1st 2024, new order codes created will have their own unique EAN codes.

PCN Number: PCN\_EAN\_Code\_Change\_RUTXR1\_2024.09.18\_EN

### Change description

Change type	Logistics change
Detailed description	The product identification system is being updated by assigning unique EAN codes to each new order code created from October 1st.
Change reasons	Improving product traceability, inventory management, and logistics accuracy across ordering and distribution systems.

### Affected products information

Model	Affected order codes	Order code changes
RUTXR1	RUTXR1 *****	No changes
Upcoming change date	October 1st, 2024	

### Change impact

Risk assessment	Every order code, created after this change, will have its own unique EAN code. Therefore, it might cause the need to review inventory management and ordering processes.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.

### Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

To download the pdf version of this notification, [click here](#).

## 2024.03.08: Reset button functionality change RutOS 7.07

With the release of RutOS version 7.07, RUTXR1 device will experience changes related to the security improvements of the device.

**Change description**

Change type	Firmware change
Detailed description	Previously, during device resets, logs, RMS connection state data, and SIM PIN settings remained unchanged. However, starting with RutOS firmware version 7.07, all devices will uniformly reset logs, RMS connection state data, and SIM PIN settings to factory defaults when using the reset button. Other reset methods, including WebUI, SMS, and others, will remain unimpacted by this change.
Change reasons	Increasing security

**Affected products information**

Model	Affected order codes	Order code changes
RUTXR1	RUTXR1 *****	No changes
Upcoming change date	2024 Q2, with the release of RutOS 7.07	

**Change impact**

Risk assessment	<ul style="list-style-type: none"> <li>The loss of device logs upon utilizing the reset button may disrupt operational records and slow down subsequent troubleshooting efforts.</li> <li>Failure to set up the SIM PIN post-reset via the reset button may result in SIM card lockout due to repeated incorrect PIN entries, causing service disruption and requiring either SIM replacement or PIN reset.</li> <li>The device is still visible in RMS post-reset but cannot be accessed. Therefore, re-adding the device to RMS is necessary for continued access.</li> </ul>
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.

**Acknowledgement of PCN receipt**

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## 2023.10.30: Firmware Requirement Change

Starting November 2023 with batch 28, all RUTXR1 devices will be manufactured with a new firmware version and will support only [firmware version RUTX\\_R\\_00.07.05.3](#) or newer.

**Change description**

Change type	Firmware Requirement Change
Detailed description	Starting November 2023 with batch 28, all RUTXR1 devices will be manufactured with a new firmware version. They will require <a href="#">firmware version RUTX_R_00.07.05.3</a> or newer. Downgrading to previous firmware versions will no longer be supported. Please note that your RUTXR1 shipments may include either the prior version or the newly described version above due to stocked devices.

Support for the new SPI Nand Flash memory

**Affected products information**

All RUTXR1 ***** product codes are affected. No product code changes.	
Upcoming change date	November 2023, batch 16

**Change impact**

Risk assessment	All risks are firmware-related. Firmware downloads for the device can be <a href="#">found here</a> . <b>Please note:</b> this product change notification does not affect any previous RUTXR1 devices, except newly manufactured RUTXR1 devices.
Suggested implementation plan	For more detailed information please contact your sales representative.

**Acknowledgement of PCN receipt**

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## 2023.02.13: MAC address range change

All Teltonika Networks devices manufactured starting from 2023, week 9 will have additional new MAC address range.

**Change description**

Change type	MAC address range
Detailed description	All Teltonika Networks devices manufactured starting from 2023, week 9 may have a MAC address from the new MAC address range <b>20:97:27:00:00:00 - 20:97:27:FF:FF:FF</b> , as well as the current MAC address range 00:1E:42:00:00:00 - 00:1E:42:FF:FF:FF
Change reasons	Endpoint of the previous MAC address range.

**Affected products information**

Model	Affected order codes	Order code changes
All Teltonika Networks devices	All order codes	No changes

Upcoming change date 2023, week 9

**Change impact**

Risk assessment Device install procedures or any automated solutions might need modifications.

Suggested implementation plan For more detailed information please contact your sales representative.

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

To download the pdf version of this notification, [click here](#).

## 2022.10.06: Default password change

All RUTXR1 devices manufactured starting from 2022, week 40, will have unique default password.

**Change description**

Change type Default password change

Detailed description RUTXR1 devices manufactured starting from Q4 2022 will have unique default password.

Change reasons Increasing device security

**Affected products information**

Model Affected order codes Order code changes

RUTXR1 RUTXR1 \*\*\*\*\* No changes

Upcoming change date 2022, week 40

**Change impact**

Risk assessment Device install procedures or any automated solutions might need modifications. **Please note:** this product change notification does not affect any previous RUTXR1 devices.

Suggested implementation plan For more detailed information please contact your sales representative.

**Acknowledgement of PCN receipt**

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## 2022.10.06: QSG flyer replacement

Starting from 2022, week 40, RUTXR1 routers will come with a new QSG flyer in the packaging.

**Change description**

Change type Replacement of QSG flyer

Detailed description RUTXR1 devices manufactured starting from Q4 2022 will have a new QSG flyer in the packaging. The new QSG flyer includes the short version of QSG with a QR code/link to the full Web QSG version: [teltonika-networks.com/QSG\\_RUTXR1](https://teltonika-networks.com/QSG_RUTXR1)

Previous design:



New design:



The new flyer will include QR codes with URL links to RMS and the Web version of the QSG (Quick Start Guide) for the RUTXR1.

Change reasons Reducing environmental impact.

**Affected products information**

Model Affected order codes Order code changes

RUTXR1 RUTXR1 \*\*\*\*\* No changes

Upcoming change date 2022, week 40

**Change impact**

Risk assessment Marketing material such as photos might need replacing.

Suggested implementation plan Information included in this PCN will help adapt to the upcoming changes.

**Acknowledgement of PCN receipt**

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## 2022.10.06: Changes in engraving/labeling

Starting from 2022, week 40, RUTXR1 routers will be produced with modified bottom engraving/labeling.

**Change description**

Change type External/visual

The device's unique default password will be added to the bottom engraving/labeling. The formatting for the remaining information on the labeling/engraving will be adjusted, and the Fira font will be used instead of Arial. The device's unique default password information will also be added to the QR code Information displayed after scanning QR code with syntax:  
WIFI:T:WPA;S:{{SSID2G}};P:{{PASSWORD}};SN:{{SN}};I:{{IMEI}};M:{{MAC}};U:admin;PW:{{DEVICEPASSWORD}};B:{{BATCH}};

Detailed description

From the device top engraving/labeling, the previously relevant authentication information text will be removed: **User/Pass: admin/admin01.**

The labeling on the product packaging will stay unchanged.

**Old bottom engraving/labeling:**



**New bottom engraving/labeling:**



Change reasons

To accommodate the change from the standard default password to a unique default password for each device.

**Affected products information**

Model	Affected order codes	Order code changes
RUTXR1	RUTXR1 *****	No changes
Upcoming change date	2022, week 40	

**Change impact**

Risk assessment Changes to top labeling/engraving. Device's unique default password will be present on the product itself. This might impact marketing materials due to changing contents of the bottom informational engraving/labeling.

Suggested implementation plan No implementation plan needed

**Acknowledgement of PCN receipt**

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