TRB145 Product Change Notifications

Main Page > TRB Gateways > TRB145 > TRB145 Product Change Notifications

Product change notifications (PCN) is a way of informing customers of upcoming changes related to Teltonika Networks products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc. Changes related to a product's firmware are not included in PCNs (<u>click here</u> to see the firmware changelog).

This page stores information regarding changes to the <u>TRB145</u> device. Below you will find a list of both upcoming and already implemented changes sorted by newest to oldest (top to bottom).

Contents

- 1 2024.03.08: Reset button functionality change RutOS 7.07
- 2 2023.10.16: Firmware Requirement Change
- 3 2023.02.13: MAC address range change
- 4 2022.11.25: Default password change
- <u>5 2022.11.25</u>: QSG flyer replacement
- 6 2022.11.25: Changes in engraving/labeling
- 7 2020.08.14: changes in bottom labeling
- 8 2020.06.12: RUTOS support
- 9 2019.05.30: New housing
- 10 2019.05.20: Power supply unit (PSU) changed

2024.03.08: Reset button functionality change RutOS 7.07

With the release of RutOS version 7.07, TRB145 device will experience changes related to the security improvements of the device.

PCN Number: PCN_RUTOS_CHANGE_2024_03_08_EN		
Change description		
Change type	Firmware change	
Detailed description	Previously, during device resets, logs, RMS connection state data, and SIM PIN settings remained unchanged. However, starting with RutOS firmware version 7.07, all devices will uniformly reset logs, RMS connection state data, and SIM PIN settings to factory defaults when using the reset button. Other reset methods, including WebUI, SMS, and others, will remain unimpacted by this change.	
Change reasons	Increasing security	
Affected products information		
Model	Affected order codes	Order code changes
TRB145	TRB145 ******	No changes
Upcoming change date	2024 Q2, with the release of RutOS 7.07	
Change impact		
Risk assessment	 The loss of device logs upon utilizing the reset button may disrupt operational records and slow down subsequent troubleshooting efforts. Failure to set up the SIM PIN post-reset via the reset button may result in SIM card lockout due to repeated incorrect PIN entries, causing service disruption and requiring either SIM replacement or PIN reset. The device is still visible in RMS post-reset but cannot be accessed. Therefore, re-adding the device to RMS is necessary for continued access. 	
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.	
Acknowledgement of DCN receipt		

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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2023.10.16: Firmware Requirement Change

Starting from November 2023, all TRB145 devices will be manufactured with a new firmware version. They will require firmware version TRB1 R 00.07.05 or newer.

Change description

Change type Firmware Requirement Change

 $Starting\ November\ 2023,\ all\ TRB145\ devices\ will\ be\ manufactured\ with\ a\ new\ firmware\ version.\ They\ will\ require\ firmware\ version$

TRB1_R_00.07.05 or newer. Downgrading to previous firmware versions will no longer be supported.

Please note that this change will be implemented gradually, throughout a 4-month transitional period starting from November 2023.

During this period, your shipments of TRB145 may consist of either the previous version or the new one described above.

Detailed description

Change reasons

Support for newest Quectel modem firmware

Affected products information

All TRB145 *********** product codes are affected. No product code changes.

Product release date November 2023

Change impact

No risk factors are associated with this change.

Risk assessment Please note: this product change notification does not affect any previous TRB145 devices, except new TRB145 devices.

Suggested implementation plan For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt

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2023.02.13: MAC address range change

All Teltonika Networks devices manufactured starting from 2023, week 9 will have additional new MAC address range.

Change description

Change type MAC address range

20:97:27:00:00:00 - 20:97:27:FF:FF:FF, as well as the current MAC address range 00:1E:42:00:00:00 - 00:1E:42:FF:FF:FF

Change reasons Endpoint of the previous MAC address range.

Affected products information

Model Affected order codes Order code changes
All Teltonika Networks devices All order codes No changes

Upcoming change date 2023, week 9

Change impact

Risk assessment Device install procedures or any automated solutions might need modifications. Suggested implementation plan For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt

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2022.11.25: Default password change

All TRB145 devices manufactured starting from 2022, week 50, will have unique default password.

Change description

Change type Default password change.

Detailed description TRB145 devices manufactured starting from Q4 2022 will have unique default password.

Affected products information

Model Affected order codes Order code changes
TRB145 TRB145 ******* No changes

Upcoming change date 2022, week 50

Change impact

Risk assessment Device install procedures or any automated solutions might need modifications. Please note: this product change notification does

not affect any previous TRB145 devices.

Suggested implementation plan For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt

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2022.11.25: QSG flyer replacement

Starting from 2022, week 50, TRB145 gateway will come with a new QSG flyer in the packaging.

Change description

Change type Replacement of QSG flyer

TRB145 devices manufactured starting from Q4 2022 will have a new QSG flyer in the packaging. The new QSG flyer includes the

short version of QSG with a QR code/link to the full Web QSG version: teltonika-networks.com/QSG_TRB145

Detailed description Previous design: New design:

The new flyer will include QR codes with URL links to RMS and the Web version of the QSG (Quick Start Guide) for the TRB145.

Change reasons Reducing environmental impact.

Affected products information

 Model
 Affected order codes
 Order code changes

 TRB145
 TRB145 *******
 No changes

Upcoming change date 2022, week 50

Change impact

Risk assessment Marketing material such as photos might need replacing.

Suggested implementation plan Information included in this PCN will help adapt to the upcoming changes.

Acknowledgement of PCN receipt

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2022.11.25: Changes in engraving/labeling

Starting from 2022, week 50, TRB145 gateways will be produced with modified bottom engraving/labeling.

Change description

Change type External/visual

The device's unique default password will be added to the bottom engraving/labeling. The formatting for the remaining information on the labeling/engraving will be adjusted, and the Fira font will be used instead of Arial. The device's unique default password information will also be added to the QR code Information displayed after scanning QR code with syntax:

SN:{{SN}};I:{{IMEI}};M:{{MAC}};U:admin;PW:{{DEVICEPASSWORD}};B:{{BATCH}};

From the device top engraving/labeling, the previously relevant authentication information text will be removed: User/Pass:

Detailed description admin/admin01.

The labeling on the product packaging will stay unchanged.

 Old top engraving/labeling:
 New top engraving/labeling:

 ☑ Old bottom engraving/labeling:
 New bottom engraving/labeling:

Change reasons To accommodate the change from the standard default password to a unique default password for each device.

Affected products information

Model Affected order codes Order code changes
TRB145 TRB145 ******* No changes

Upcoming change date 2022, week 50

Change impact

Risk assessment Changes to top labeling/engraving. Device's unique default password will be present on the product itself. This might impact

marketing materials due to changing contents of the bottom informational engraving/labeling.

Suggested implementation plan No implementation plan needed.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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2020.08.14: changes in bottom labeling

Effective 2020, week 36, TRB145 gateways will be produced with modified bottom labeling/engraving.

Change description

Change type External/visual

The product code will be removed from the bottom labeling/engraving. The formatting for the remaining information on the

labeling/engraving will be adjusted. Product code information will also be removed from the QR code.

The labeling on the product packaging will stay unchanged Detailed description

Placing product code on the product itself is misleading, product code describes what is included in the product equipment package, Change reasons

Affected products information

All TRB14* ***** product codes are affected. No product code changes.

Product release date 2020, week 36

Change impact

The exact product code will not be present on the product itself, the exact product code will be found on the packaging box or Risk assessment determined by serial number. This might impact marketing materials due to changing contents of the bottom informational laser

engraving

Suggested implementation plan No implementation plan needed

Acknowledgement of PCN receipt

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2020.06.12: RUTOS support

Effective since June 03, 2020, TRB145 support RutOS v2.3, available at TRB145 Firmware downloads.

Change description

Change type Firmware

Detailed description Added RutOS Support for TRB14x series gateways

Until now different TRB series gateways had their own FW version depening on LTE module. After this update FW will become Change reasons

common to all TRB14x gateways.

Affected products information

Model Affected order codes Order code changes TRB145 ***** **TRB145** No changes

Change impact

Migration from TRB1450_R_00.01.06.1 or older requires Legacy firmware Risk assessment

RutOS v2.3 includes Basic and Advanced modes, so some functionality may appear missing until Advanced mode is selected

Suggested implementation plan Special preparations are unneeded

Acknowledgement of PCN receipt

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2019.05.30: New housing

Effective July, 2019, TRB145 devices will be produced with new rugged housing.

Change description

Rugged housing standard order code added Change type

Detailed description Power supply unit changed

Change reasons Improved ruggedness.

Affected products information

Standard order code will include housing

Device New standard code Optional order code (without housing)

TRB145 TRB145003000 TRB145000000

Product release date July, 2019

Change impact

Risk assessment Pricing and lead time may be subject to change.

Marketing material such as photos or specification changes.

Suggested implementation plan Updated marketing material can be found here. For more detailed, information please contact your sales representative.

Acknowledgement of PCN receipt

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2019.05.20: Power supply unit (PSU) changed

Effective June, 2019, TRB145 devices will be sold with new power supply units (PSU).

Change description

Change type Power supply

Detailed description Power supply unit changed

Current PSUs: New PSUs:

PSU specifications

Electrical 9 VDC, **1 A (9 W)** 9 VDC, **0.5 A (4.5 W)**EU: 26 x 74 x 43 mm
UK: 48 x 73 x 47 mm
US: 26 x 74 x 43 mm
US: 26 x 74 x 43 mm
US: 26 x 74 x 43 mm
US: 26 x 59 x 41 mm
AU: 40 x 74 x 51 mm
AU: 41 x 59 x 49 mm

Change reasons Power supply optimized for TRB14x series devices.

Affected products information

Model Affected order codes Order code changes TRB14* TRB14* ******** No changes

Product release date June, 2019

Change impact

Risk assessment Marketing material such as photos or specification changes.

Marketing material can be found here.

Suggested implementation plan PSU datasheets can be found here

Information included in this PCN will help adapt to the upcoming changes.

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