

TRB256 Product Change Notifications

Product change notifications (PCN) is a way of informing customers of upcoming changes related to Teltonika Networks products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc. Changes related to a product's firmware are not included in PCNs ([click here](#) to see the firmware changelog).

This page stores information regarding changes to the [TRB256](#) device. Below you will find a list of both upcoming and already implemented changes sorted by newest to oldest (top to bottom).

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2024.09.23: Packaging box changes

Starting from Q4 2024 the product packaging of TRB256 will be updated with the following changes.

PCN Number: PCN_Packaging_Change_TRB256_2024_09_23_EN

Change description

Change type	Packaging dimension change	
Detailed description	The external box dimensions (W x H x D) will change from 97 x 28 x 85 mm to 85 x 28 x 102 mm. Please note that this change will be implemented gradually, throughout a 3-month transitional period starting from Q4 2024. During this period, your shipments of TRB256 may consist of either the current packaging or the new one described above. For inquiries regarding custom order codes, please contact your designated sales representative.	
	Current packaging:	Updated packaging:
	<input type="checkbox"/>	<input type="checkbox"/>
Change reasons	Design improvement	

Affected products information

Model	Affected order codes	Order code changes
TRB256	TRB256 *****	No changes
Upcoming change date	Q4 2024	

Change impact

Risk assessment	The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification, Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

To download the PDF version of this notification, [click here](#).

2024.09.18: EAN Code Change

Starting from October 1st 2024, new order codes created will have their own unique EAN codes.

PCN Number: PCN_EAN_Code_Change_TRB256_2024.09.18_EN

Change description

Change type	Logistics change
Detailed description	The product identification system is being updated by assigning unique EAN codes to each new order code created from October 1st.

Change reasons Improving product traceability, inventory management, and logistics accuracy across ordering and distribution systems.

Affected products information

Model	Affected order codes	Order code changes
TRB256	TRB256 *****	No changes
Upcoming change date	October 1st, 2024	

Change impact

Risk assessment	Every order code, created after this change, will have its own unique EAN code. Therefore, it might cause the need to review inventory management and ordering processes.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.

Acknowledgement of PCN receipt

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2024.03.08: Reset button functionality change RutOS 7.07

With the release of RutOS version 7.07, TRB256 device will experience changes related to the security improvements of the device.

PCN Number: PCN_RUTOS_CHANGE_2024_03_08_EN

Change description

Change type	Firmware change
Detailed description	Previously, during device resets, logs, RMS connection state data, and SIM PIN settings remained unchanged. However, starting with RutOS firmware version 7.07, all devices will uniformly reset logs, RMS connection state data, and SIM PIN settings to factory defaults when using the reset button. Other reset methods, including WebUI, SMS, and others, will remain unimpacted by this change.
Change reasons	Increasing security

Affected products information

Model	Affected order codes	Order code changes
TRB256	TRB256 *****	No changes
Upcoming change date	2024 Q2, with the release of RutOS 7.07	

Change impact

Risk assessment	<ul style="list-style-type: none">• The loss of device logs upon utilizing the reset button may disrupt operational records and slow down subsequent troubleshooting efforts.• Failure to set up the SIM PIN post-reset via the reset button may result in SIM card lockout due to repeated incorrect PIN entries, causing service disruption and requiring either SIM replacement or PIN reset.• The device is still visible in RMS post-reset but cannot be accessed. Therefore, re-adding the device to RMS is necessary for continued access.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.

Acknowledgement of PCN receipt

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