TRM250 Product Change Notifications

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Product change notifications (**PCN**) is way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc.

This page stores information regarding changes made to the [TRM250](#) device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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Contents

2020.08.14: changes in bottom labeling

Effective 2020, week 36, TRM250 modems will be produced with modified bottom labeling/engraving.

Change description

Change type	External/visual
Detailed description	The product code will be removed from the bottom labeling/engraving. The formatting for the remaining information on the labeling/engraving will be adjusted. Product code information will also be removed from the QR code. The labeling on the product packaging will stay unchanged.
	Old version: New version:
Change reasons	Placing product code on the product itself is misleading, product code describes what is included in the product equipment package, not in the product itself.

Affected products information

All TRM2** ****** product codes are affected. No product code changes.

Product release date	2020, week 36

Change impact

Risk assessment	The exact product code will not be present on the product itself, the exact product code will be found on the packaging box or determined by serial number. This might impact marketing materials due to changing contents of the bottom informational laser engraving.
Suggested implementation plan	No implementation plan needed

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above

To download the pdf version of this notification, [click here](#).