

TSW010 Product Change Notifications

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Product change notifications (PCN) is way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc.

This page stores information regarding changes amde to the [TSW010](#) device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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2023.04.17: Product packaging changes

Starting from Q3 2023 TSW010 product packaging will be changed.

Change description

Change type

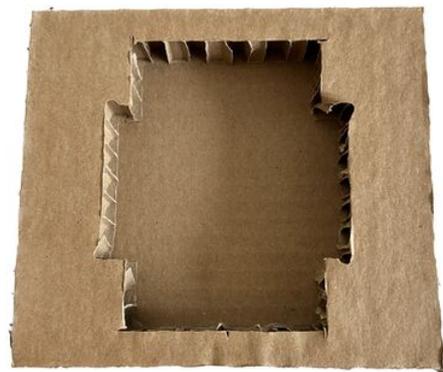
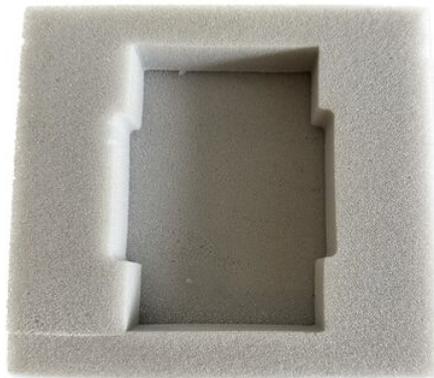
Packaging

Starting from Q3 2023 TSW010 polyurethane foam insert will be replaced by honeycomb insert made from cardboard.

Current design:

Updated packaging design:

Detailed description



Change reasons

Packaging dimensions will not change.

This change will improve structural stability, enhance impact resistance, and reduce environmental impact.

Affected products information

Model

Current order code

New order code

TSW010

TSW010 *****

No changes

Upcoming change date

2023 Q3

Change impact

Risk assessment

The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.

Suggested implementation plan Information included in this PCN will help adapt to the upcoming changes. For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

To download the pdf version of this notification, [click here](#).