

TSW200 Product Change Notifications

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Product change notifications (PCN) is way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc.

This page stores information regarding changes made to the [TSW200](#) device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).





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2024.03.19: Visual colour housing changes





Beginning in July 2024, TSW200 router will be manufactured with a different colour housing.

PCN Number: PCN_TSW200_2024.03.19_EN		
Change description		
Change type	Housing colour TSW200 devices will be produced with a new black housing.	
Detailed description	Please note that this change will be implemented gradually, throughout a 3-month transitional period starting in July 2024. During this period, your shipments of TSW200 may consist of either the current design or the new one described above.	
	Current design:	New design:
	 The housing dimensions will not be changed.	
Change reasons	Design improvement.	
Affected products information		
Model	Affected order codes	Order code changes
TSW200	TSW200 *****	N/A
Upcoming change date	2024 July	
Change impact		
Risk assessment	Marketing material such as photos might need replacing.	
Suggested implementation plan	Marketing material regarding the changes will be found at our wiki:	
	https://wiki.teltonika-networks.com/view/TSW200_Marketing_Material For more detailed information please contact your sales representative.	
Acknowledgement of PCN receipt		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above		

To download the pdf version of this notification, [click here](#).

2024.03.19 TSW200 DIN Rail bracket change

Starting from 2024 Q2, TSW200 switch will be produced with integrated DIN Rail bracket.

PCN Number: PCN_TSW200_2023.03.19		
Change description		
Change type	Mechanical	
Detailed description	<p>Beginning in Q2 of 2024, the current screw-on DIN Rail bracket in the TSW200 switch will be replaced with an integrated one. The new DIN Rail bracket will be shifted to the left by 0.96 mm.</p> <p>Please note that this change will be implemented gradually, throughout a 3-month transitional period starting from Q2 2024, batch 33. During this period, your shipments of TSW210 may consist of either the current screw-on DIN Rail bracket or the new one described above. For inquiries regarding custom order codes, please contact your designated sales representative.</p>	
	Old DIN Rail bracket:	New DIN Rail bracket:
		
	Dimensions of old DIN Rail bracket:	Dimensions of new DIN Rail bracket:
		
Packaging dimensions will not change.		
Change reasons	Structural improvement	
Affected products information		
Model	Affected order codes	Order code changes
TSW200	TSW200 *****	No changes
Upcoming change date	2024 Q2	
Change impact		
Risk assessment	The product handling process may require review. Marketing materials, such as photos, might need replacement.	
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.	
Acknowledgement of PCN receipt		
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2024.01.18: EEPROM Change



Starting from 2024 Q2, TSW200 switch will be produced with a different EEPROM hardware component.

PCN Number: PCN_TSW200_2024_01_18_EN		
Change description		
Change type	Hardware change	
Detailed description	In order to reduce lead times for TSW200 switch, starting from 2024 Q2, the EEPROM hardware component will be replaced with an analog part.	
Change reasons	Decreasing product lead time	
Affected products information		
Model	Affected order codes	Order code changes
TSW200	TSW200 *****	No changes
Upcoming change date	2024 Q2	
Change impact		
Risk assessment	No risk factors have been identified during the evaluation of this change. However, it is recommended to conduct an independent review to ensure alignment with specific circumstances and requirements	
Suggested implementation plan	No implementation plan needed.	
Acknowledgement of PCN receipt		
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2023.08.02: Product packaging changes

Starting from 2023 Q3 TSW200 product packaging will be changed.



Change description		
Change type	Packaging	
Detailed description	The packaging for the product will undergo several updates including an update to the side print of the box. Additionally, the box will now feature press with certificates that will be printed according to the region. Finally, there will also be changes made to the company information section including the address, telephone number, email and website link.	
	Current design:	Updated packaging design:
		
Packaging dimensions will not change.		

Change reasons	Design improvement.	
Affected products information		
Model	Affected order codes	Order code changes
TSW200	TSW200 *****	No changes
Upcoming change date	2023 Q3	
Change impact		
Risk assessment	The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.	
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.	
Acknowledgement of PCN receipt		
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2023.05.20: Product packaging changes

Starting in Q2 of 2023, changes will be made to the packaging of the TSW200 product.



Change description		
Change type	Packaging Starting from Q2 2023, the current polyurethane foam insert used for TSW200 will be substituted with a honeycomb insert made from cardboard.	
Detailed description	Current: 	New: 
	Packaging dimensions will not change.	
Change reasons	This change will lead to an improvement in the structural stability, impact resistance, and environmental impact reduction.	
Affected products information		
Model	Current order code	Order code changes
TSW200	TSW200 000040	No changes
Upcoming change date	2023 Q2	
Change impact		
Risk assessment	The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.	
Suggested implementation plan	The information included in this PCN will help adapt to the upcoming changes. For more detailed information, please get in touch with your sales representative.	
Acknowledgement of PCN receipt		
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2023.05.17: Product packaging changes

Starting from Q3 2023 TSW200 product packaging will be changed.

Starting from Q3 2023 TSW200 product packaging will be changed.

Change description		
Change type	Packaging	
	Starting from Q3 2023 TSW200 polyurethane foam insert will be replaced by honeycomb insert made from cardboard.	
Detailed description	Current:	New:
		
	Packaging dimensions will not change.	
Change reasons	This change will improve structural stability, enhance impact resistance, and reduce environmental impact.	
Affected products information		
Model	Current order code	New order code
TSW200	TSW200 000050	No changes
Upcoming change date	2023 Q3	
Change impact		
Risk assessment	The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.	
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information please contact your sales representative.	
Acknowledgement of PCN receipt		
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2023.04.17: Product packaging changes

Starting from Q3 2023 TSW200 product packaging will be changed.

TSW200 PCN "2023.04.17: Product packaging changes" was updated with the information and is replaced with [TSW200 PCN "2023.05.17: Product packaging changes"](#).

Change description

Change type	Packaging Starting from Q3 2023 TSW200 polyurethane foam insert will be replaced by honeycomb insert made from cardboard.	
Detailed description	Current design:	Updated packaging design:
		
	Packaging dimensions will not change.	
Change reasons	This change will improve structural stability, enhance impact resistance, and reduce environmental impact.	

Affected products information

Model	Current order code	New order code
TSW200	TSW200 *****	No changes
Upcoming change date	2023 Q3	

Change impact

Risk assessment	The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt

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2023.02.13: MAC address range change

All Teltonika Networks devices manufactured starting from 2023, week 9 will have additional new MAC address range.

Change description

Change type	MAC address range	
Detailed description	All Teltonika Networks devices manufactured starting from 2023, week 9 may have a MAC address from the new MAC address range 20:97:27:00:00:00 - 20:97:27:FF:FF:FF , as well as the current MAC address range 00:1E:42:00:00:00 - 00:1E:42:FF:FF:FF	
Change reasons	Endpoint of the previous MAC address range.	

Affected products information

Model	Affected order codes	Order code changes
All Teltonika Networks devices	All order codes	No changes
Upcoming change date	2023, week 9	

Change impact

Risk assessment	Device install procedures or any automated solutions might need modifications.
Suggested implementation plan	For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt



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2022.10.24: QSG flyer replacement

Starting from 2022, week 44, TSW200 routers will come with a new QSG flyer in the packaging.

Change description

Change type	Replacement of QSG flyer	
Detailed description	TSW200 devices manufactured starting from Q4 2022 will have a new QSG flyer in the packaging. The new QSG flyer includes the short version of QSG with a QR code/link to the full Web QSG version: teltonika-networks.com/QSG_TSW200 .	
	Previous design:	New design:
		
	The new flyer will include QR codes with URL links to RMS and the Web version of the QSG (Quick Start Guide) for the TSW200.	

Change reasons Reducing environmental impact.

Affected products information

Model	Affected order codes	Order code changes
TSW200	TSW200 *****	No changes
Upcoming change date	2022, week 44	

Change impact

Risk assessment Marketing material such as photos might need replacing.

Suggested implementation plan Information included in this PCN will help adapt to the upcoming changes.

Acknowledgement of PCN receipt

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