

TSW210 Product Change Notifications

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Product change notifications (PCN) is way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc.

This page stores information regarding changes made to the [TSW210](#) device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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2024.09.18: EAN Code Change

Starting from October 1st 2024, new order codes created will have their own unique EAN codes.

PCN Number: PCN_EAN_Code_Change_TSW210_2024.09.18_EN		
Change description		
Change type	Logistics change	
Detailed description	The product identification system is being updated by assigning unique EAN codes to each new order code created from October 1st.	
Change reasons	Improving product traceability, inventory management, and logistics accuracy across ordering and distribution systems.	
Affected products information		
Model	Affected order codes	Order code changes
TSW210	TSW210 *****	No changes
Upcoming change date	October 1st, 2024	
Change impact		
Risk assessment	Every order code, created after this change, will have its own unique EAN code. Therefore, it might cause the need to review inventory management and ordering processes.	
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.	
Acknowledgement of PCN receipt		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.		

To download the pdf version of this notification, [click here](#).

2024.03.19: Visual colour housing changes

Beginning in July 2024, TSW210 switch will be manufactured with a different colour housing.

PCN Number: PCN_TSW210_2024_03_19_EN	
Change description	
Change type	Housing colour

TSW210 devices will be produced with a new black housing.

Please note that this change will be implemented gradually, throughout a 3-month transitional period starting in July 2024. During this period, your shipments of TSW210 may consist of either the current design or the new one described above.

Detailed description

Current design:

New design:



The housing dimensions will not be changed.

Change reasons

Design improvement.

Affected products information

Model	Affected order codes	Order code changes
TSW210	TSW210 *****	N/A
Upcoming change date	2024 July	

Change impact

Risk assessment

Marketing material such as photos might need replacing.

Suggested implementation plan

Marketing material regarding the changes will be found at our wiki:
https://wiki.teltonika-networks.com/view/TSW210_Marketing_Material
For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt

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2024.03.19 TSW210 DIN Rail bracket change

Starting from 2024 Q2, TSW210 switch will be produced with integrated DIN Rail bracket.

PCN Number: PCN_TSW210_2023.03.19

Change description

Change type

Mechanical

Beginning in Q2 of 2024, the current screw-on DIN Rail bracket in the TSW210 switch will be replaced with an integrated one. The new DIN Rail bracket will be shifted to the left by 0.96 mm. Please note that this change will be implemented gradually, throughout a 3-month transitional period starting from Q2 2024, batch 33. During this period, your shipments of TSW210 may consist of either the current screw-on DIN Rail bracket or the new one described above. For inquiries regarding custom order codes, please contact your designated sales representative.

Detailed description

Old DIN Rail bracket:

New DIN Rail bracket:



Dimensions of old DIN Rail bracket:

Dimensions of new DIN Rail bracket:



Packaging dimensions will not change.

Change reasons

Structural improvement

Affected products information

Model	Affected order codes	Order code changes
TSW210	TSW210 *****	No changes
Upcoming change date	2024 Q2	

Change impact

Risk assessment

The product handling process may require review. Marketing materials, such as photos, might need replacement.

Suggested implementation plan

Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.

Acknowledgement of PCN receipt

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2024.01.18: EEPROM Change

Starting from 2024 Q2, TSW210 switch will be produced with a different EEPROM hardware component.

PCN Number: PCN_TSW210_2024_01_18_EN

Change description

Change type

Hardware change

Detailed description

In order to reduce lead times for TSW210 switch, starting from 2024 Q2, the EEPROM hardware component will be replaced with an analog part.

Change reasons

Decreasing product lead time

Affected products information

Model	Affected order codes	Order code changes
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TSW210 TSW210 ***** No changes
Upcoming change date 2024 Q2

Change impact

Risk assessment No risk factors have been identified during the evaluation of this change. However, it is recommended to conduct an independent review to ensure alignment with specific circumstances and requirements
Suggested implementation plan No implementation plan needed.

Acknowledgement of PCN receipt



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2023.04.17: Product packaging changes

Starting from Q3 2023 TSW210 product packaging will be changed.

Change description

Change type Packaging
Starting from Q3 2023 TSW210 polyurethane foam insert will be replaced by honeycomb insert made from cardboard.
Detailed description
Current design: Updated packaging design:
 
Packaging dimensions will not change.

Change reasons This change will improve structural stability, enhance impact resistance, and reduce environmental impact.

Affected products information

Model	Current order code	New order code
TSW210	TSW210 *****	No changes
Upcoming change date	2023 Q3	

Change impact

Risk assessment The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.
Suggested implementation plan Information included in this PCN will help adapt to the upcoming changes. For more detailed information please contact your sales representative.

Acknowledgement of PCN receipt



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2022.10.24: QSG flyer replacement

Starting from 2022, week 44, TSW210 routers will come with a new QSG flyer in the packaging.

Change description

Change type Replacement of QSG flyer
TSW210 devices manufactured starting from Q4 2022 will have a new QSG flyer in the packaging. The new QSG flyer includes the short version of QSG with a QR code/link to the full Web QSG version: teltonika-networks.com/QSG_TSW210.
Detailed description
Previous design:  New design: 
The new flyer will include QR codes with URL links to RMS and the Web version of the QSG (Quick Start Guide) for the TSW210.
Change reasons Reducing environmental impact.

Affected products information

Model	Affected order codes	Order code changes
TSW210	TSW210 *****	No changes
Upcoming change date	2022, week 44	

Change impact

Risk assessment Marketing material such as photos might need replacing.
Suggested implementation plan Information included in this PCN will help adapt to the upcoming changes.

Acknowledgement of PCN receipt

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