

# TSW304 Product Change Notifications

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**Product change notifications (PCN)** is way of informing customers of upcoming changes related to Teltonika products. This includes outward appearance adjustments, hardware improvements, changes to package contents, etc.

This page stores information regarding changes made to the [TSW304](#) device. Below you will find a list of both upcoming and already implemented changes sorted from newest to oldest (top to bottom).

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## 2024.09.18: EAN Code Change

Starting from October 1st 2024, new order codes created will have their own unique EAN codes.



PCN Number: PCN_EAN_Code_Change_TSW304_2024.09.18_EN		
<b>Change description</b>		
Change type	Logistics change	
Detailed description	The product identification system is being updated by assigning unique EAN codes to each new order code created from October 1st.	
Change reasons	Improving product traceability, inventory management, and logistics accuracy across ordering and distribution systems.	
<b>Affected products information</b>		
Model	Affected order codes	Order code changes
TSW304	TSW304 *****	No changes
Upcoming change date	October 1st, 2024	
<b>Change impact</b>		
Risk assessment	Every order code, created after this change, will have its own unique EAN code. Therefore, it might cause the need to review inventory management and ordering processes.	
Suggested implementation plan	Information included in this PCN will help adapt to the upcoming changes. For more detailed information, please contact your sales representative.	
<b>Acknowledgement of PCN receipt</b>		
If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.		

To download the pdf version of this notification, [click here](#).

## 2023.05.17: Product packaging changes

Starting in Q4 of 2023, changes will be made to the packaging of the TSW304 product.

<b>Change description</b>	
Change type	Packaging
Detailed description	Starting from Q4 2023, the current polyurethane foam insert used for TSW304 will be substituted with a honeycomb insert made from cardboard.
Change reasons	This change will lead to an improvement in the structural stability, impact resistance, and environmental impact reduction.
<b>Affected products information</b>	

Current:	New:
	
Packaging dimensions will not change.	

Model	Current order code	Order code changes
TSW304	TSW304 *****	No changes
Upcoming change date	2023 Q4	

**Change impact**

Risk assessment                      The product handling and storage process may require review. Marketing materials, such as photos, might need replacement.

Suggested implementation plan      The information included in this PCN will help adapt to the upcoming changes. For more detailed information, please get in touch with your sales representative.

**Acknowledgement of PCN receipt**

If no feedback is received within two weeks after the issue date of this notification - Teltonika may accept that this change has been tacitly accepted and can implement the change as indicated above.

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