

Unlocking WebUI Access

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If you can no longer reach your device's WebUI due to too many incorrect password attempts, you can restore access using one of the methods described below.

- **Reset the device to factory settings.** A reset restores all configurations to their out-of-the-box state and in the process clears the list of blocked users. You can find more on how to perform a reset to factory settings in your device's [Device Recovery Options](#) page.
- **Connect from a different IP address.** For example, connect a new device via LAN, WiFi or [change the IP address of your current device manually](#) then navigate to the *System → Administration → Access Control → Safety* page, scroll down and delete the blocked IP address entry.